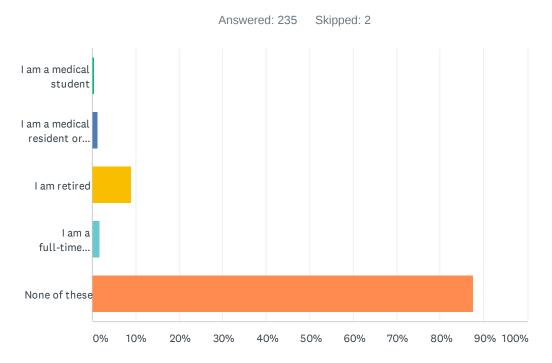
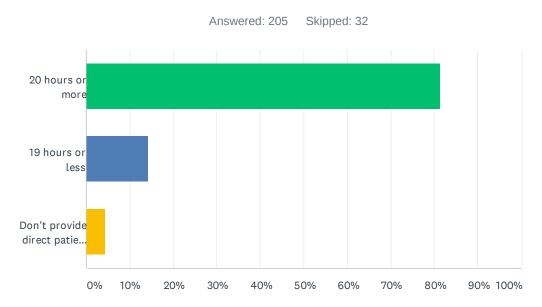
### Q1 Do you consider yourself to be any of the following? (pick one)



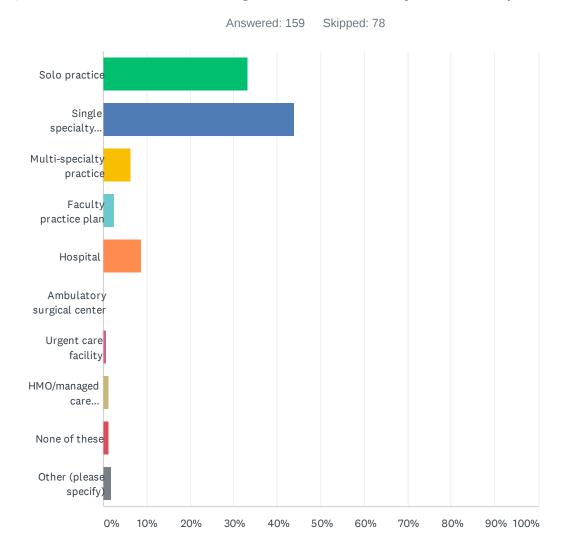
ANSWER CHOICES	RESPON	NSES
I am a medical student	0.43%	1
I am a medical resident or fellow	1.28%	3
I am retired	8.94%	21
I am a full-time employee of a federal agency, such as the U.S. Public Health Service, Veterans Administration, or a military service	1.70%	4
None of these	87.66%	206
Total Respondents: 235		

# Q2 How many hours of direct patient care did you provide during a typical week of practice prior to the COVID-19 pandemic?



ANSWER CHOICES	RESPONSES	
20 hours or more	81.46%	167
19 hours or less	14.15%	29
Don't provide direct patient care (e.g. teaching, research or administration)	4.39%	9
TOTAL		205

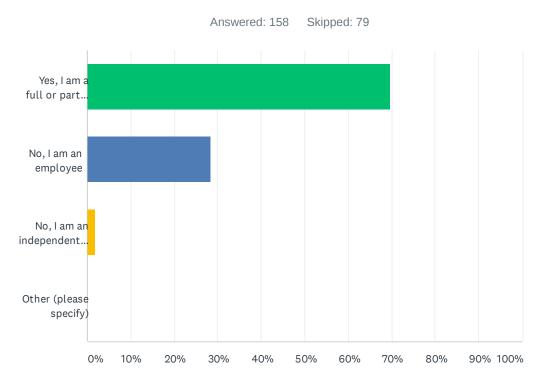
#### Q3 Which of the following best describes your main practice?



ANSWER CHOICES	RESPONSES	
Solo practice	33.33%	53
Single specialty practice	44.03%	70
Multi-specialty practice	6.29%	10
Faculty practice plan	2.52%	4
Hospital	8.81%	14
Ambulatory surgical center	0.00%	0
Urgent care facility	0.63%	1
HMO/managed care organization	1.26%	2
None of these	1.26%	2
Other (please specify)	1.89%	3
TOTAL		159

#	OTHER (PLEASE SPECIFY)	DATE
1	FQHC facility	6/9/2020 10:16 AM
2	Safety net health center run by large hospital system	6/9/2020 6:58 AM
3	Outpatient for a hospital system	6/9/2020 5:50 AM

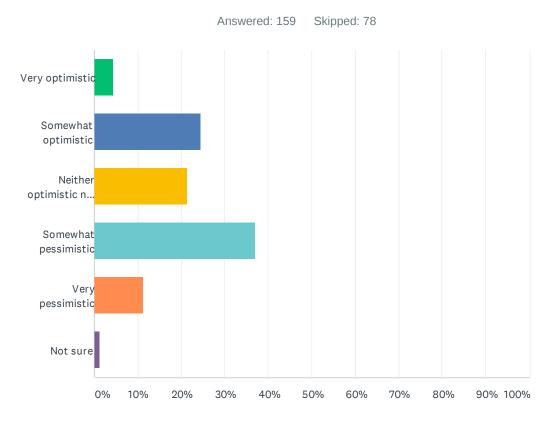
### Q4 Are you a full or part owner of your main practice



ANSWER CHOICES	RESPONSES	
Yes, I am a full or part owner	69.62%	110
No, I am an employee	28.48%	45
No, I am an independent contractor	1.90%	3
Other (please specify)	0.00%	0
TOTAL		158

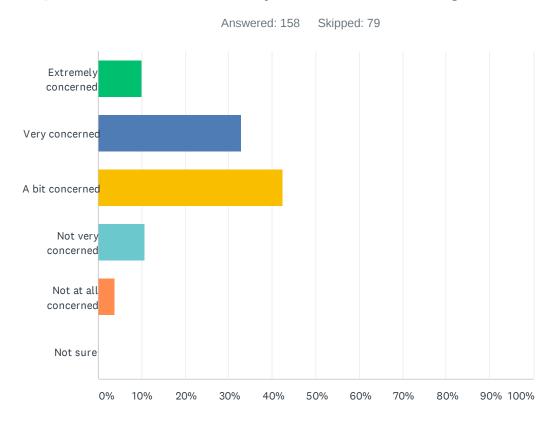
#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

# Q5 Which of these best describes your feelings about the COVID-19 pandemic right now?



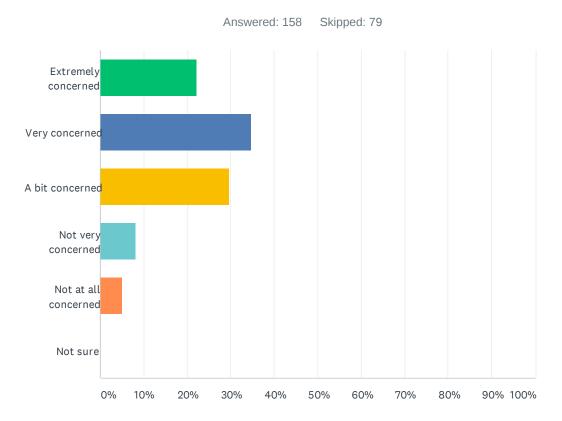
ANSWER CHOICES	RESPONSES	
Very optimistic	4.40%	7
Somewhat optimistic	24.53%	39
Neither optimistic nor pessimistic	21.38%	34
Somewhat pessimistic	37.11%	59
Very pessimistic	11.32%	18
Not sure	1.26%	2
TOTAL		159

#### Q6 How concerned are you about becoming infected?



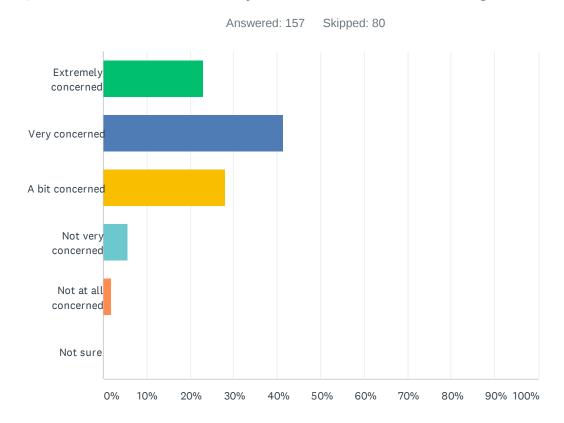
ANSWER CHOICES	RESPONSES	
Extremely concerned	10.13%	16
Very concerned	32.91%	52
A bit concerned	42.41%	67
Not very concerned	10.76%	17
Not at all concerned	3.80%	6
Not sure	0.00%	0
TOTAL		158

### Q7 How concerned are you about infecting a family member?



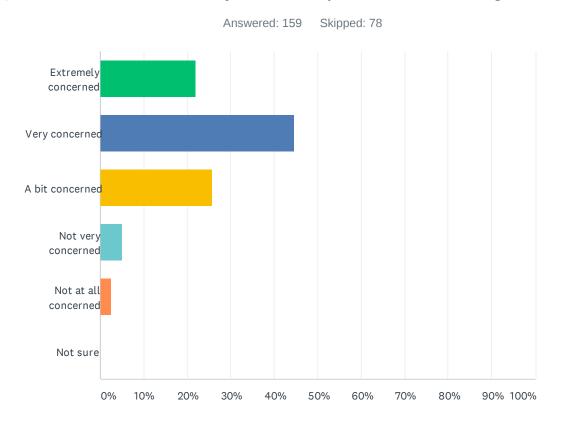
ANSWER CHOICES	RESPONSES
Extremely concerned	22.15% 35
Very concerned	34.81% 55
A bit concerned	29.75% 47
Not very concerned	8.23% 13
Not at all concerned	5.06% 8
Not sure	0.00%
TOTAL	158

### Q8 How concerned are you about staff becoming infected?



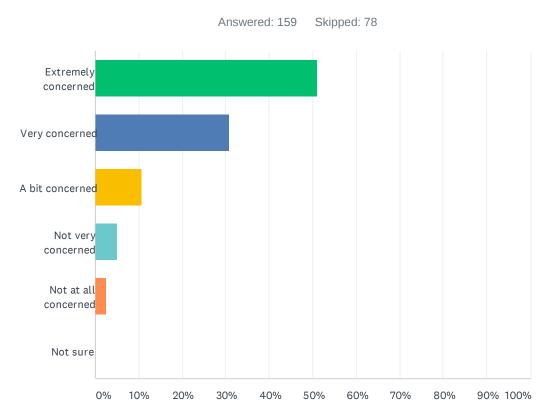
ANSWER CHOICES	RESPONSES	
Extremely concerned	22.93%	36
Very concerned	41.40%	65
A bit concerned	28.03%	44
Not very concerned	5.73%	9
Not at all concerned	1.91%	3
Not sure	0.00%	0
TOTAL		157

#### Q9 How concerned are you about patients becoming infected?



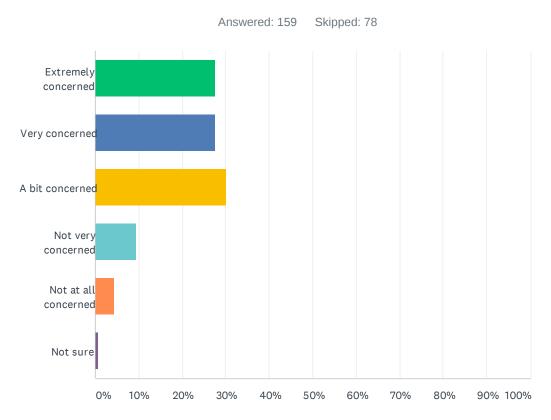
ANSWER CHOICES	RESPONSES	
Extremely concerned	22.01%	35
Very concerned	44.65%	71
A bit concerned	25.79%	41
Not very concerned	5.03%	8
Not at all concerned	2.52%	4
Not sure	0.00%	0
TOTAL		159

## Q10 How concerned are you about maintaining adequate revenue in your practice?



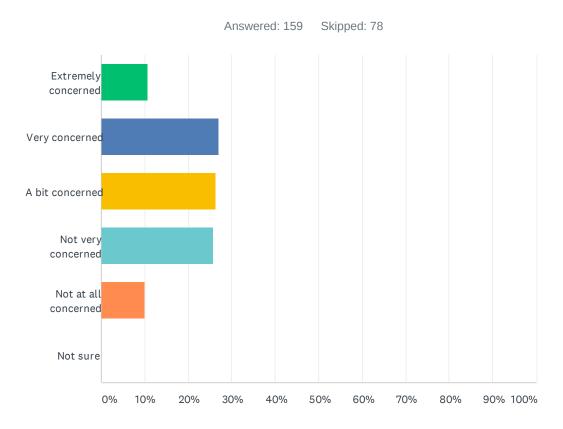
ANSWER CHOICES	RESPONSES	
Extremely concerned	50.94%	81
Very concerned	30.82%	49
A bit concerned	10.69%	17
Not very concerned	5.03%	8
Not at all concerned	2.52%	4
Not sure	0.00%	0
TOTAL		159

## Q11 How concerned are you about experiencing a high level of stress and anxiety?



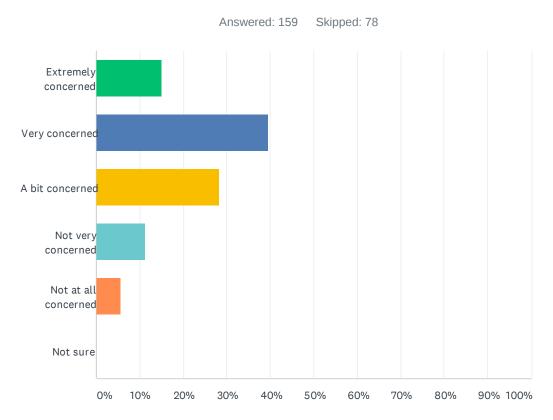
ANSWER CHOICES	RESPONSES	
Extremely concerned	27.67%	44
Very concerned	27.67%	44
A bit concerned	30.19%	48
Not very concerned	9.43%	15
Not at all concerned	4.40%	7
Not sure	0.63%	1
TOTAL	1	159

### Q12 How concerned are you about finding trustworthy information about COVID-19?



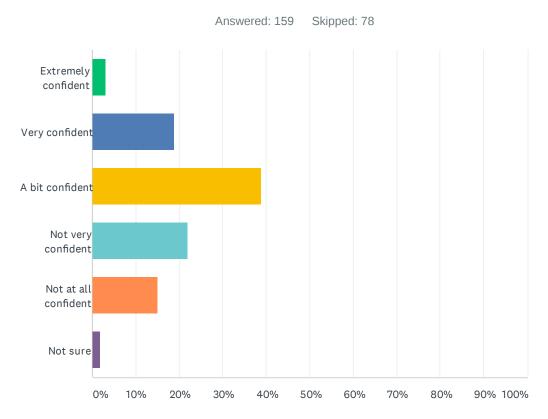
ANSWER CHOICES	RESPONSES
Extremely concerned	10.69%
Very concerned	27.04% 43
A bit concerned	26.42% 42
Not very concerned	25.79% 41
Not at all concerned	10.06%
Not sure	0.00%
TOTAL	159

# Q13 How concerned are you about maintaining access for your patients with non-emergent conditions?



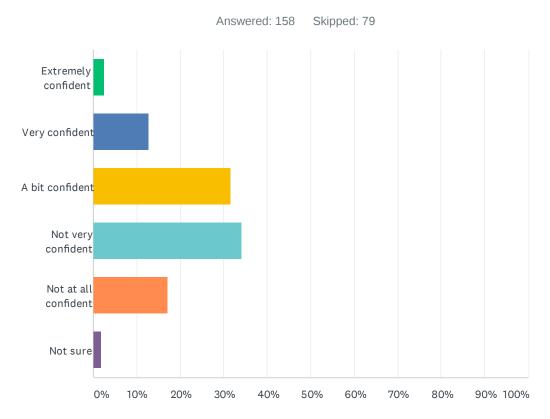
ANSWER CHOICES	RESPONSES	
Extremely concerned	15.09%	24
Very concerned	39.62%	63
A bit concerned	28.30%	45
Not very concerned	11.32%	18
Not at all concerned	5.66%	9
Not sure	0.00%	0
TOTAL		159

# Q14 How confident are you in your current supply of PPE (Personal Protective Equipment)?



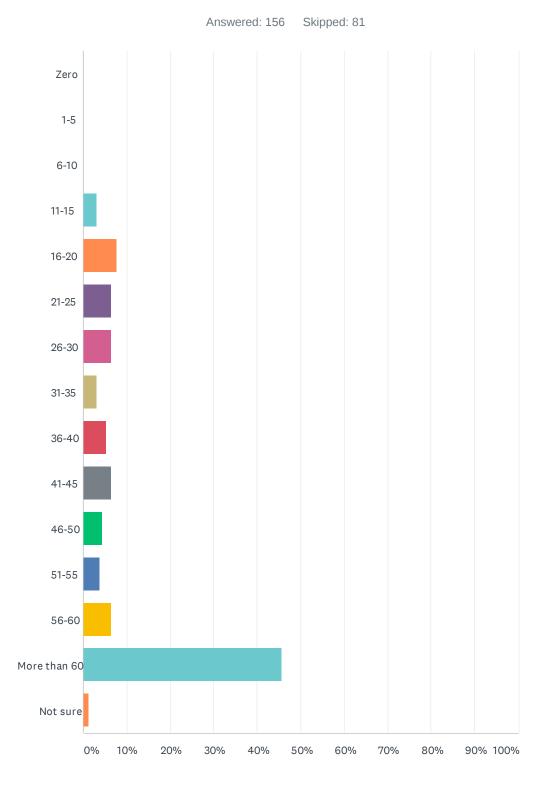
ANSWER CHOICES	RESPONSES	
Extremely confident	3.14%	5
Very confident	18.87%	30
A bit confident	38.99%	62
Not very confident	22.01%	35
Not at all confident	15.09%	24
Not sure	1.89%	3
TOTAL		159

# Q15 How confident are you that your can procure additional PPE as needed throughout the duration of this crisis?



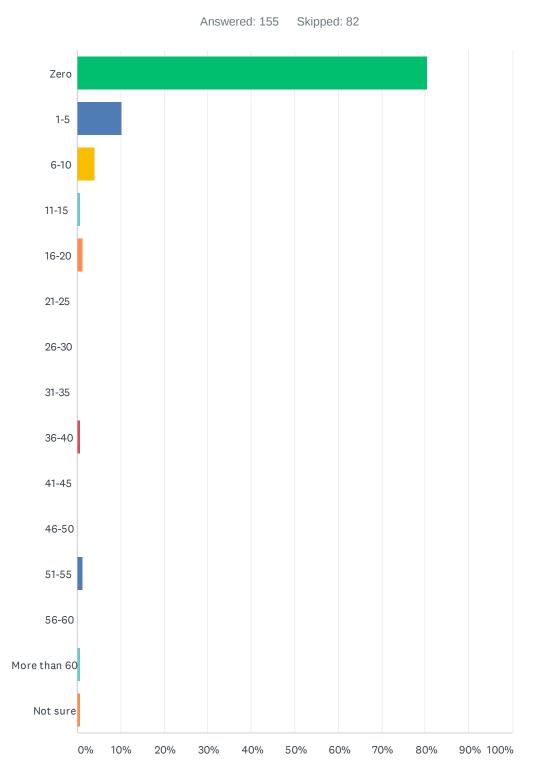
ANSWER CHOICES	RESPONSES
Extremely confident	2.53%
Very confident	12.66% 20
A bit confident	31.65% 50
Not very confident	34.18% 54
Not at all confident	17.09% 27
Not sure	1.90%
TOTAL	158

Q16 Thinking back to February: in a typical week of practice prior to the COVID-19 pandemic, how many in person patient visits did you personally have across all settings where you see patients (e.g., office, outpatient, inpatient, emergency room)?



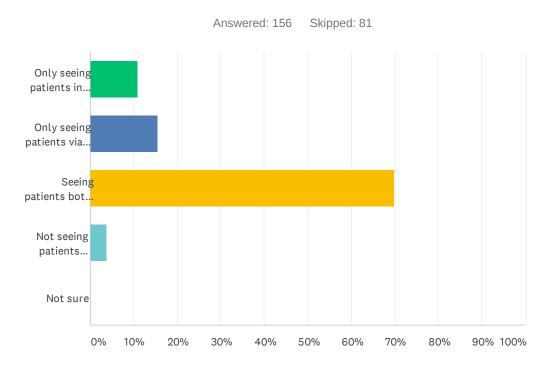
ANSWER CHOICES	RESPONSES	
Zero	0.00%	0
1-5	0.00%	0
6-10	0.00%	0
11-15	3.21%	5
16-20	7.69%	12
21-25	6.41%	10
26-30	6.41%	10
31-35	3.21%	5
36-40	5.13%	8
41-45	6.41%	10
46-50	4.49%	7
51-55	3.85%	6
56-60	6.41%	10
More than 60	45.51%	71
Not sure	1.28%	2
TOTAL		156

# Q17 Thinking back to February: in a typical week of practice prior to the COVID-19 pandemic, how many telehealth patient visits did you personally have across all settings where you see patients?



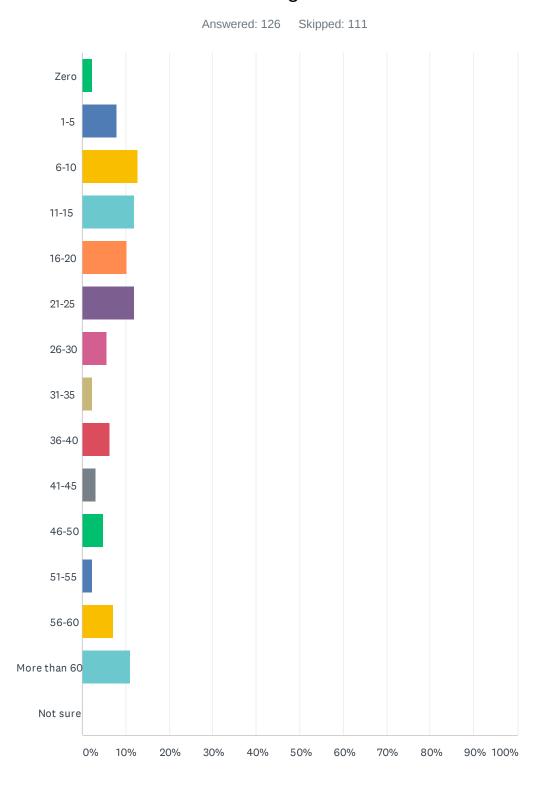
ANSWER CHOICES	RESPONSES	
Zero	80.65%	125
1-5	10.32%	16
6-10	3.87%	6
11-15	0.65%	1
16-20	1.29%	2
21-25	0.00%	0
26-30	0.00%	0
31-35	0.00%	0
36-40	0.65%	1
41-45	0.00%	0
46-50	0.00%	0
51-55	1.29%	2
56-60	0.00%	0
More than 60	0.65%	1
Not sure	0.65%	1
TOTAL		155

### Q18 Are you currently seeing patients in person, via telehealth or neither of these?



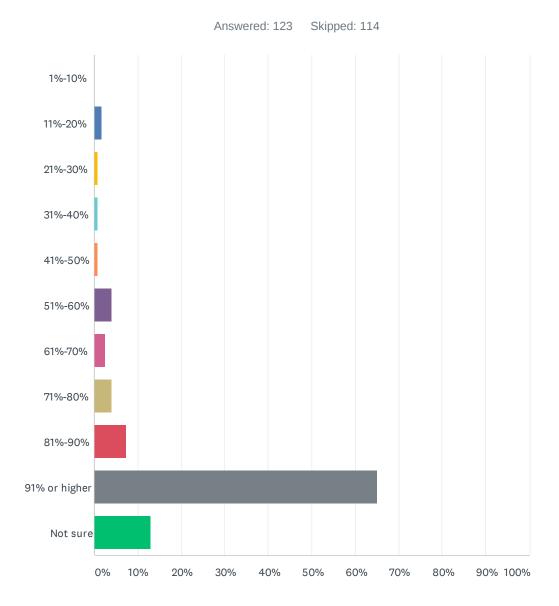
ANSWER CHOICES	RESPONSES	
Only seeing patients in person	10.90%	17
Only seeing patients via telehealth	15.38%	24
Seeing patients both in person and via telehealth	69.87%	109
Not seeing patients currently	3.85%	6
Not sure	0.00%	0
TOTAL		156

## Q19 Last week, how many in person patient visits did you have across all settings?



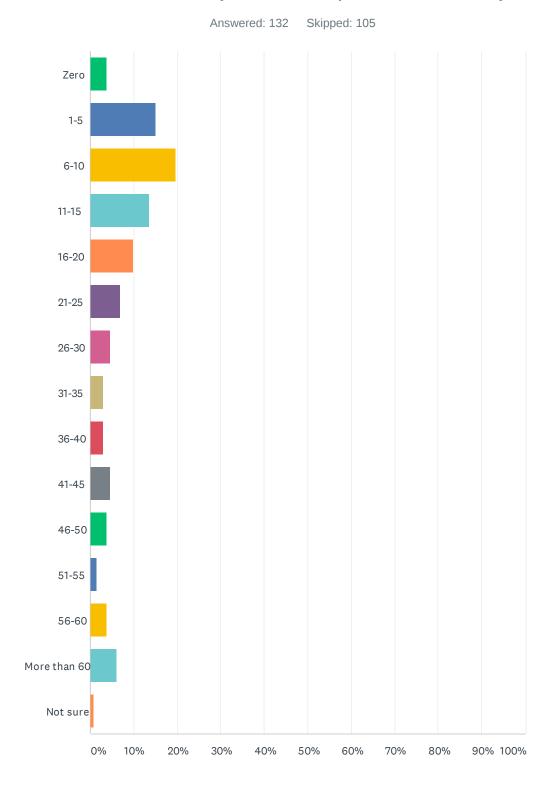
ANSWER CHOICES	RESPONSES	
Zero	2.38%	3
1-5	7.94%	10
6-10	12.70%	16
11-15	11.90%	15
16-20	10.32%	13
21-25	11.90%	15
26-30	5.56%	7
31-35	2.38%	3
36-40	6.35%	8
41-45	3.17%	4
46-50	4.76%	6
51-55	2.38%	3
56-60	7.14%	9
More than 60	11.11%	14
Not sure	0.00%	0
TOTAL		126

### Q20 What percentage of your in person patient visits last week were reimbursable?



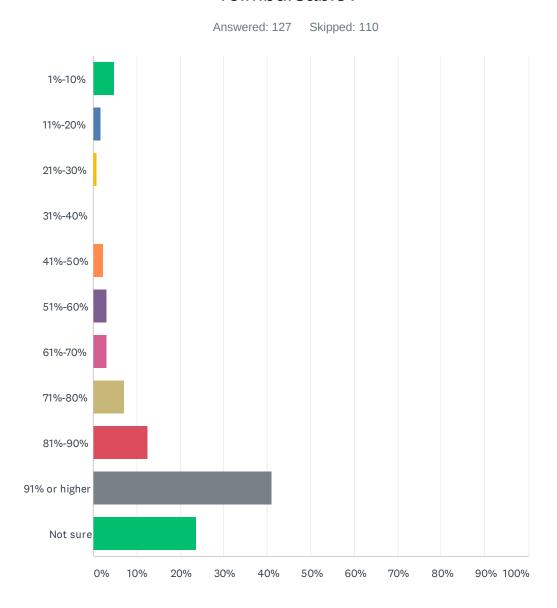
ANSWER CHOICES	RESPONSES	
1%-10%	0.00%	0
11%-20%	1.63%	2
21%-30%	0.81%	1
31%-40%	0.81%	1
41%-50%	0.81%	1
51%-60%	4.07%	5
61%-70%	2.44%	3
71%-80%	4.07%	5
81%-90%	7.32%	9
91% or higher	65.04%	80
Not sure	13.01%	16
TOTAL		123

### Q21 Last week, how many telehealth patient visits did you have?



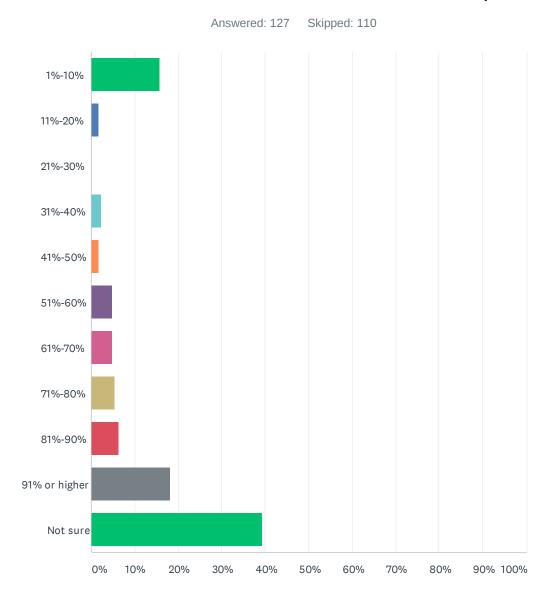
ANSWER CHOICES	RESPONSES	
Zero	3.79%	5
1-5	15.15%	20
6-10	19.70%	26
11-15	13.64%	18
16-20	9.85%	13
21-25	6.82%	9
26-30	4.55%	6
31-35	3.03%	4
36-40	3.03%	4
41-45	4.55%	6
46-50	3.79%	5
51-55	1.52%	2
56-60	3.79%	5
More than 60	6.06%	8
Not sure	0.76%	1
TOTAL		132

### Q22 What percentage of your telehealth patient visits last week were reimbursable?



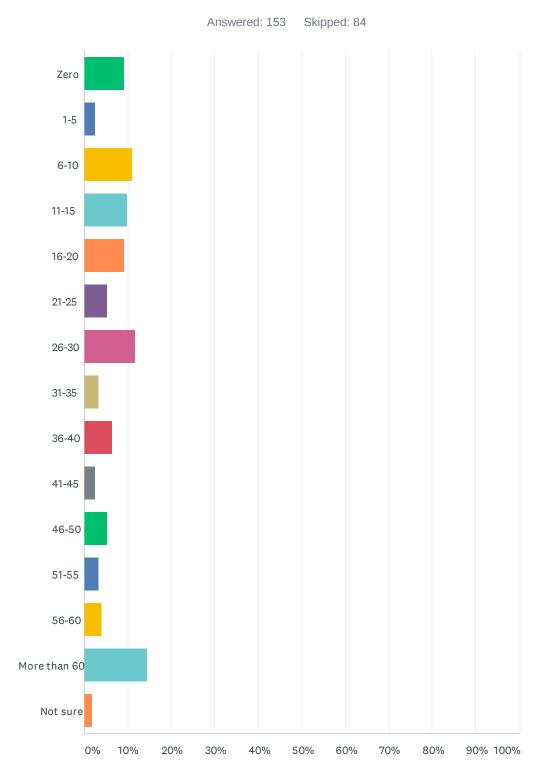
ANSWER CHOICES	RESPONSES	
1%-10%	4.72%	6
11%-20%	1.57%	2
21%-30%	0.79%	1
31%-40%	0.00%	0
41%-50%	2.36%	3
51%-60%	3.15%	4
61%-70%	3.15%	4
71%-80%	7.09%	9
81%-90%	12.60%	16
91% or higher	40.94%	52
Not sure	23.62%	30
TOTAL	1	.27

# Q23 What percentage of your reimbursable telehealth visits were reimbursed at the same rate as the same visit in person?



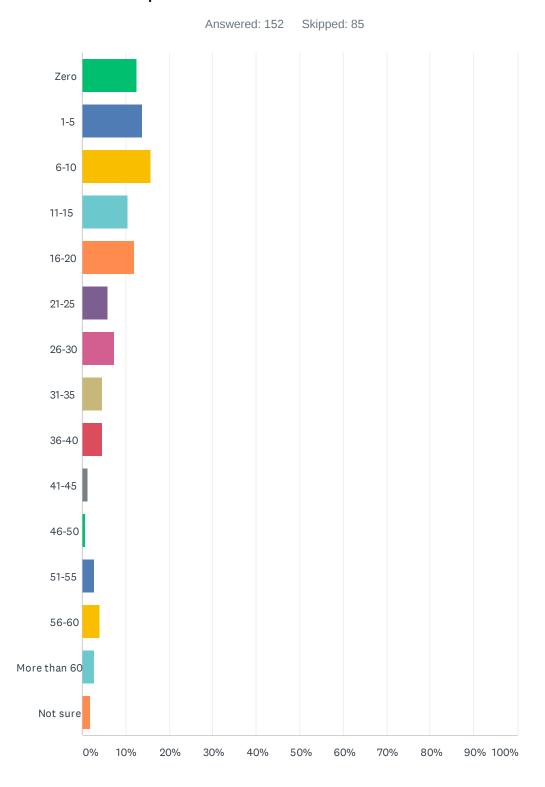
ANSWER CHOICES	RESPONSES	
1%-10%	15.75%	20
11%-20%	1.57%	2
21%-30%	0.00%	0
31%-40%	2.36%	3
41%-50%	1.57%	2
51%-60%	4.72%	6
61%-70%	4.72%	6
71%-80%	5.51%	7
81%-90%	6.30%	8
91% or higher	18.11%	23
Not sure	39.37%	50
TOTAL		127

# Q24 Approximately how many in person patient visits do you expect to have per week in the next few weeks?



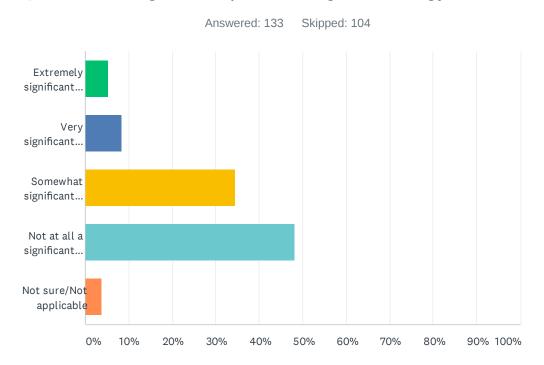
ANSWER CHOICES	RESPONSES	
Zero	9.15%	14
1-5	2.61%	4
6-10	11.11%	17
11-15	9.80%	15
16-20	9.15%	14
21-25	5.23%	8
26-30	11.76%	18
31-35	3.27%	5
36-40	6.54%	10
41-45	2.61%	4
46-50	5.23%	8
51-55	3.27%	5
56-60	3.92%	6
More than 60	14.38%	22
Not sure	1.96%	3
TOTAL		153

# Q25 Approximately how many telehealth patient visits do you expect to have per week in the next few weeks?



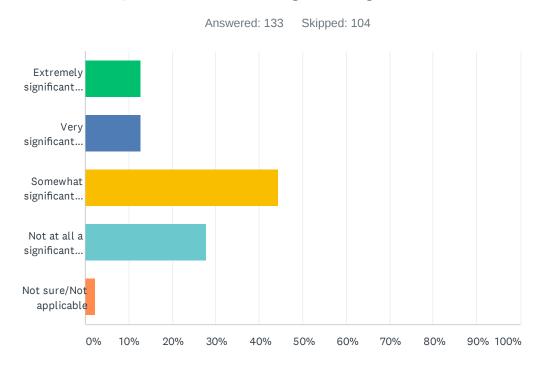
ANSWER CHOICES	RESPONSES	
Zero	12.50%	19
1-5	13.82%	21
6-10	15.79%	24
11-15	10.53%	16
16-20	11.84%	18
21-25	5.92%	9
26-30	7.24%	11
31-35	4.61%	7
36-40	4.61%	7
41-45	1.32%	2
46-50	0.66%	1
51-55	2.63%	4
56-60	3.95%	6
More than 60	2.63%	4
Not sure	1.97%	3
TOTAL		152

### Q26 Procuring and implementing technology/hardware



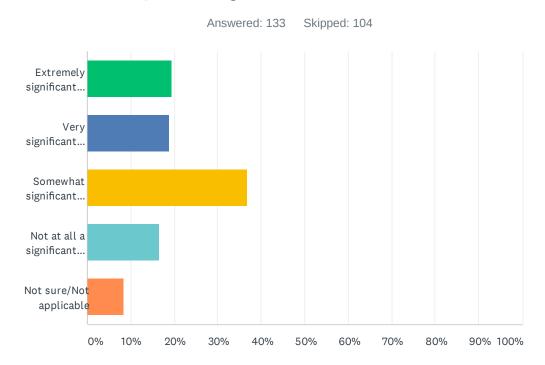
ANSWER CHOICES	RESPONSES
Extremely significant barrier	5.26% 7
Very significant barrier	8.27% 11
Somewhat significant barrier	34.59% 46
Not at all a significant barrier	48.12% 64
Not sure/Not applicable	3.76% 5
TOTAL	133

#### Q27 Understanding the regulations



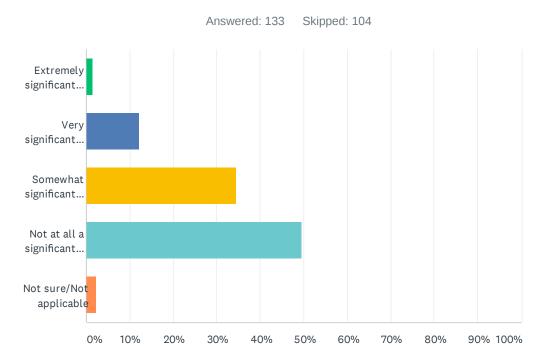
ANSWER CHOICES	RESPONSES	
Extremely significant barrier	12.78%	17
Very significant barrier	12.78%	17
Somewhat significant barrier	44.36%	59
Not at all a significant barrier	27.82%	37
Not sure/Not applicable	2.26%	3
TOTAL		133

#### Q28 Billing and reimbursement



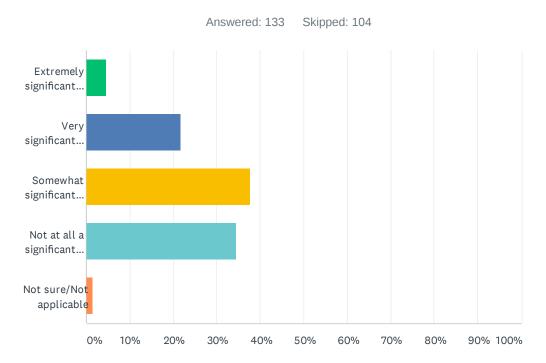
ANSWER CHOICES	RESPONSES	
Extremely significant barrier	19.55%	26
Very significant barrier	18.80%	25
Somewhat significant barrier	36.84%	49
Not at all a significant barrier	16.54%	22
Not sure/Not applicable	8.27%	11
TOTAL		133

#### Q29 Connectivity issues on your end



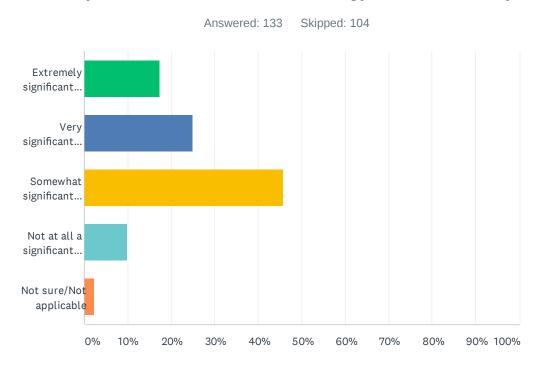
ANSWER CHOICES	RESPONSES
Extremely significant barrier	1.50%
Very significant barrier	12.03%
Somewhat significant barrier	34.59% 46
Not at all a significant barrier	49.62% 66
Not sure/Not applicable	2.26%
TOTAL	133

#### Q30 Patient willingness to participate



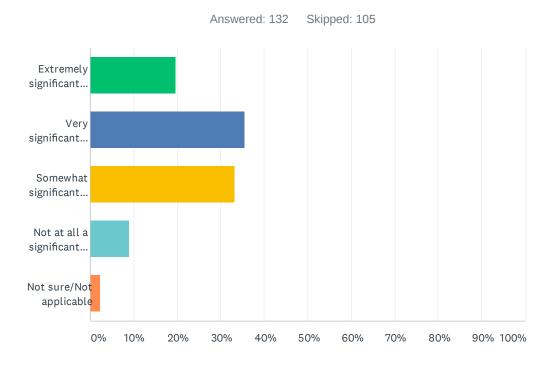
ANSWER CHOICES	RESPONSES
Extremely significant barrier	4.51%
Very significant barrier	21.80%
Somewhat significant barrier	37.59% 50
Not at all a significant barrier	34.59% 46
Not sure/Not applicable	1.50%
TOTAL	133

#### Q31 Connectivity issues or lack of technology/hardware for your patients



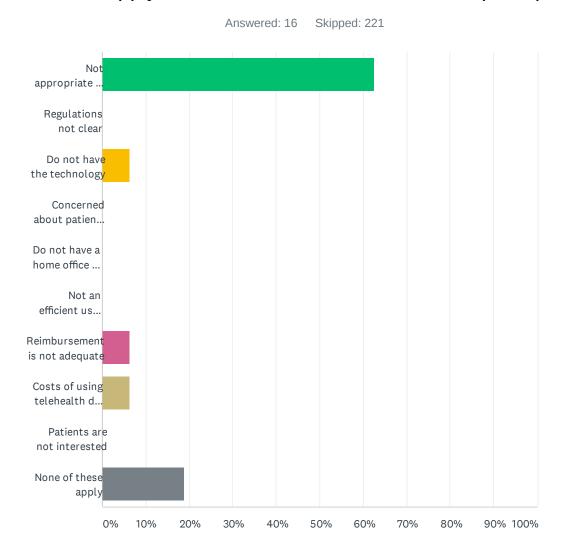
ANSWER CHOICES	RESPONSES	
Extremely significant barrier	17.29% 23	}
Very significant barrier	24.81% 33	}
Somewhat significant barrier	45.86% 61	-
Not at all a significant barrier	9.77%	}
Not sure/Not applicable	2.26% 3	}
TOTAL	133	}

## Q32 Patient inexperience using technology (sharing images, using video, logging in, etc.)



ANSWER CHOICES	RESPONSES	
Extremely significant barrier	19.70%	26
Very significant barrier	35.61%	47
Somewhat significant barrier	33.33%	44
Not at all a significant barrier	9.09%	12
Not sure/Not applicable	2.27%	3
TOTAL		132

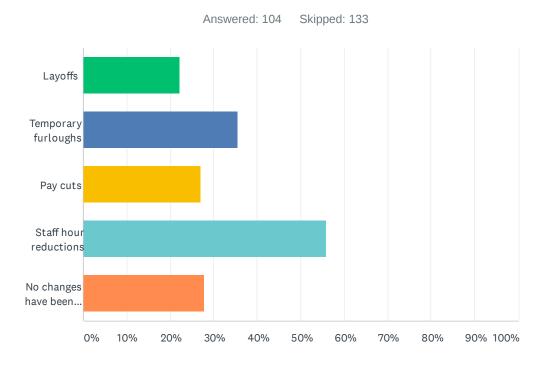
## Q33 Why are you currently not using telehealth for your practice? Please check all that apply and feel free to comment in the space provided.



ANSWER CHOICES	RESPONSES	
Not appropriate for your specialty	62.50%	10
Regulations not clear	0.00%	0
Do not have the technology	6.25%	1
Concerned about patient privacy, HIPAA	0.00%	0
Do not have a home office or location to practice telehealth	0.00%	0
Not an efficient use of time for seeing patients	0.00%	0
Reimbursement is not adequate	6.25%	1
Costs of using telehealth do not justify expense	6.25%	1
Patients are not interested	0.00%	0
None of these apply	18.75%	3
Total Respondents: 16		

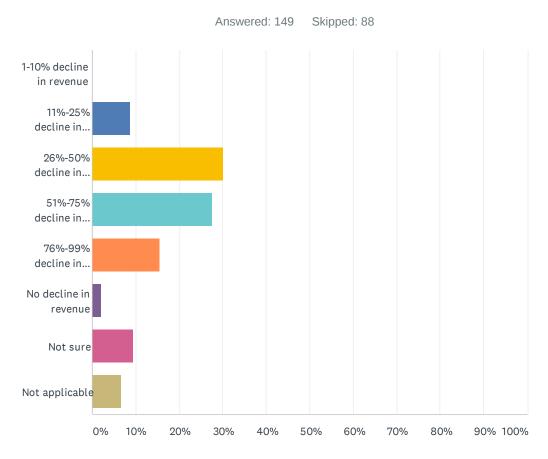
#	OTHER (PLEASE SPECIFY)	DATE
1	I was doing telehealth until this week. Now all patients (want to) come in to the office. (Itr eally did not work well for the elderly patients.)	6/10/2020 11:46 AM
2	Hospitalist	6/9/2020 1:19 PM
3	Our extenders are doing telehealth visits while physicians are seeing in person visits	6/1/2020 2:22 PM
4	I'm a critical care physician	6/1/2020 12:03 PM
5	Switched to 100% telehealth during quarantine, but put on hold for 6 weeks to get my patients back on track (many worsened). Will resume in July for 2 afternoons a week.	6/1/2020 11:02 AM

## Q34 Has the COVID-19 crisis required your practice to institute any of the following staffing changes? Please check all that apply:



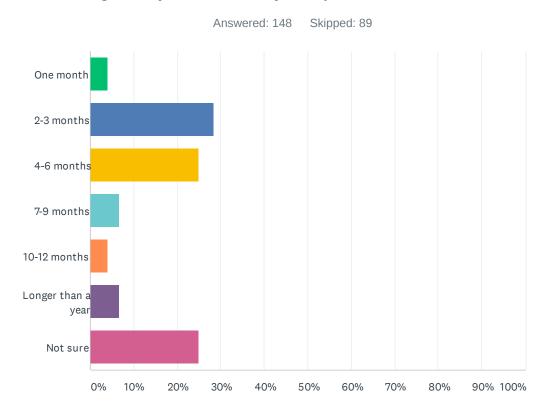
ANSWER CHOICES	RESPONSES	
Layoffs	22.12%	23
Temporary furloughs	35.58%	37
Pay cuts	26.92%	28
Staff hour reductions	55.77%	58
No changes have been made/not applicable	27.88%	29
Total Respondents: 104		

## Q35 If the volume of patients seen in your practice has decreased since the COVID-19 pandemic, what has been the estimated financial impact on your practice?



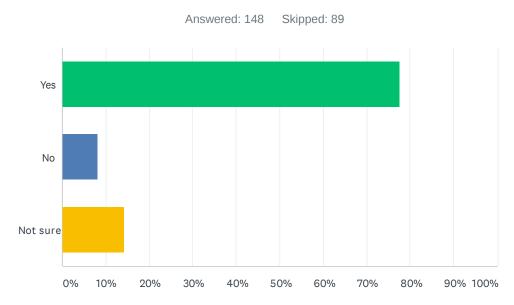
ANSWER CHOICES	RESPONSES	
1-10% decline in revenue	0.00%	0
11%-25% decline in revenue	8.72%	13
26%-50% decline in revenue	30.20%	45
51%-75% decline in revenue	27.52%	41
76%-99% decline in revenue	15.44%	23
No decline in revenue	2.01%	3
Not sure	9.40%	14
Not applicable	6.71%	10
TOTAL		149

#### Q36 For how long can you sustain your practice at this level of revenue?



ANSWER CHOICES	RESPONSES	
One month	4.05%	6
2-3 months	28.38%	42
4-6 months	25.00%	37
7-9 months	6.76%	10
10-12 months	4.05%	6
Longer than a year	6.76%	10
Not sure	25.00%	37
TOTAL		148

# Q37 Has your practice applied for any form of financial assistance from the federal government (e.g. CARES Act funding, Small Business Administration loans, Paycheck Protection Program, Medicare Accelerated Payments, etc.)?



ANSWER CHOICES	RESPONSES	
Yes	77.70%	115
No	8.11%	12
Not sure	14.19%	21
TOTAL		148

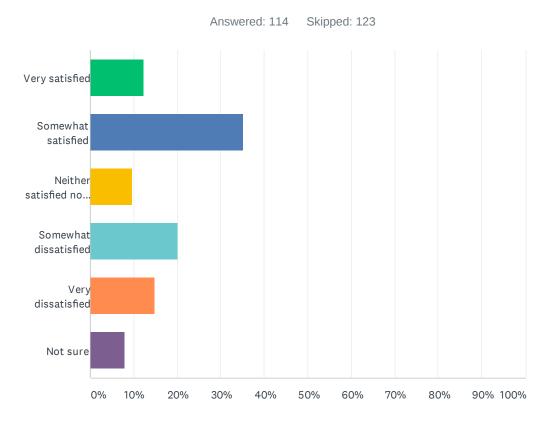
#	IF YES, THROUGH WHICH FEDERAL PROGRAMS HAVE YOU APPLIED FOR ASSISTANCE?	DATE
1	CARES Act funding, SBA loans, PPA, Medicare Accelerated Payments we applied for an received them all	6/10/2020 3:40 PM
2	CARES and PPP	6/10/2020 11:48 AM
3	ppp	6/10/2020 10:12 AM
4	PPP, Medicare Accelerated Payments, CARES Act funding	6/10/2020 8:34 AM
5	PPP, EIDL	6/10/2020 8:24 AM
6	ppp, medicare accel payment	6/10/2020 8:19 AM
7	Paycheck Protection Program, CARES Act funding	6/10/2020 6:52 AM
8	SBA disaster relief fund, PPP	6/9/2020 5:48 PM
9	Care act	6/9/2020 5:22 PM
10	PPP	6/9/2020 3:31 PM
11	CARES	6/9/2020 2:37 PM
12	Paycheck Protection Program	6/9/2020 11:57 AM
13	PPP	6/9/2020 11:40 AM
14	The organization I work for is FQHC - connected. I am sure Administrators have applied for assistance. I do not know more than that.	6/9/2020 10:22 AM
15	PPP, SBA, Maryland loans/grants, medicare accel payments	6/9/2020 10:18 AM
16	PPP Medicare accelerated	6/9/2020 10:04 AM
17	Paycheck Protection Program	6/9/2020 9:59 AM
18	SBA-PPP CareFirst Accelerated Payments	6/9/2020 9:49 AM
19	PPP	6/9/2020 9:48 AM
20	PPP, Cares Act	6/9/2020 9:24 AM
21	not sure	6/9/2020 9:01 AM
22	Ррр	6/9/2020 8:59 AM
23	PPP CARES Act	6/9/2020 8:23 AM
24	Paycheck Protection	6/9/2020 7:48 AM
25	PPP, cares,Medicare accelerated payment	6/9/2020 7:28 AM
26	EIDL, PPP, Medicare Accelerated Payments	6/9/2020 7:14 AM
27	sba	6/9/2020 7:05 AM
28	not sure	6/9/2020 7:02 AM
29	PPP, Provider assistance	6/9/2020 6:59 AM
30	Ррр	6/9/2020 6:57 AM
31	Ррр	6/9/2020 6:55 AM
32	PPP HHS Cares Act Pt 2	6/9/2020 6:49 AM
33	CARES Act, Small business administration loans	6/9/2020 6:46 AM
34	PPP	6/9/2020 6:42 AM
35	PPP	6/9/2020 6:41 AM

36	SBA's PPP	6/9/2020 6:36 AM
37	medicare accelerated payments (through hospital)	6/9/2020 6:32 AM
38	PPP	6/9/2020 6:32 AM
39	PPP	6/9/2020 6:16 AM
40	PPP - received this EIDL - recieved \$10,000	6/9/2020 6:10 AM
41	All of the above - not sure which one's came through though. I think CARES, PPP, Medicare acceleration and we also got accelerated payments from CareFirst Maryland	6/9/2020 6:08 AM
42	The small business loan/grant for salary support. We also are a Federally Qualified Health Center, so we have applied for HRSA grants.	6/9/2020 6:07 AM
43	ррр	6/9/2020 6:05 AM
44	PPP	6/9/2020 6:00 AM
45	CARES PPP	6/9/2020 6:00 AM
46	CARES ACT funding and PAYCHECK PROTECTION PROGRAM	6/9/2020 5:59 AM
47	PPP	6/9/2020 5:58 AM
48	PPP	6/9/2020 5:58 AM
49	Medicare accelerated and PPP	6/9/2020 5:56 AM
50	My manager is handling this.	6/9/2020 5:47 AM
51	Paycheck protection, Cares Act, EIDL	6/8/2020 9:34 PM
52	SMALL BUSINESS ADMINISTRATION LOANS, PPP, MEDICARE ACCELERATED PAYMENTS, EIDL	6/8/2020 9:06 PM
53	CARES ACT FUNDING	6/8/2020 7:38 PM
54	PPP	6/8/2020 2:08 PM
55	PPP	6/8/2020 11:31 AM
56	PPP, EIDL	6/8/2020 10:04 AM
57	PPP	6/8/2020 9:32 AM
58	ppp sba, cares	6/8/2020 9:27 AM
59	PPP	6/8/2020 8:53 AM
60	PPP, enhance federal paid sick leave	6/8/2020 8:42 AM
61	PPP eidl	6/4/2020 6:32 PM
62	CARES Act funding Paycheck Protection Program	6/4/2020 12:56 PM
63	PPP, ECBL, ECBG. Automatically received MAP. These are why I can sustain for 2-3 months, otherwise would not have been able to	6/4/2020 11:44 AM
64	PPP, but that covers only about 40% of a pediatric budget due to vaccines being such a large expense	6/4/2020 5:11 AM
65	PPP, Medicare Accelerated Payments	6/3/2020 7:09 PM
66	CARES Act funding, SBA loans, PPP, Maryland grant and loan programs (didn't get either even though I applied ASAP), and Montgomery County PHEG (nothing).	6/3/2020 4:39 PM
67	CARES, PPP	6/3/2020 3:17 PM
68	cares act, SBA loans, PPP, Since we are pediatrics: no medicare payment	6/3/2020 1:43 PM
69	PPP, SBA EIDL, State of MD	6/3/2020 1:07 PM
70	Yes, I did, I was on the first PPP loan period and Im due on june 15th. It is scary to have no	6/3/2020 12:41 PM

federal support. It was a weight lifted from my shoulder get the loan and able to keep my employees

71	PPP and SBA grants	6/3/2020 12:00 PM
72	PPE	6/2/2020 7:40 PM
73	PPP, State Emergency Health Fund, Medicare Public Health Emergency Fund	6/2/2020 7:56 AM
74	PPP	6/2/2020 7:52 AM
75	SBA	6/2/2020 7:04 AM
76	Paycheck Protection, Medicare Accelerated	6/1/2020 10:48 PM
77	PPP, Medicare Accelerated Payment	6/1/2020 7:40 PM
78	PPP, SBA loan	6/1/2020 7:22 PM
79	PPP/CARES. Medicare prepay	6/1/2020 7:13 PM
80	PPP	6/1/2020 6:04 PM
81	PPP	6/1/2020 2:23 PM
82	cares act, PPP, SBA	6/1/2020 1:10 PM
83	CARES Act, Paycheck Protection Program, Medicare Accelerated Payments	6/1/2020 11:52 AM
84	PPP	6/1/2020 11:08 AM
85	PPP, which has made a world of difference. It preventing me from firing anyone and helped us to open smoothly.	6/1/2020 11:04 AM
86	PPP State of MD Grant	6/1/2020 10:06 AM
87	PPP	6/1/2020 9:45 AM
88	Paycheck protection program	6/1/2020 9:43 AM
89	all of them. only heard back for PPP loans	6/1/2020 9:06 AM
90	CARES	6/1/2020 8:20 AM
91	PPP Medicare	6/1/2020 8:04 AM
92	PPP	6/1/2020 8:00 AM
93	CARES ACT Paycheck protection program	6/1/2020 7:53 AM

## Q38 How satisfied are you with your experience applying for this assistance (in terms of being able to access information, understand the terms/requirements, submit your application, etc.)?

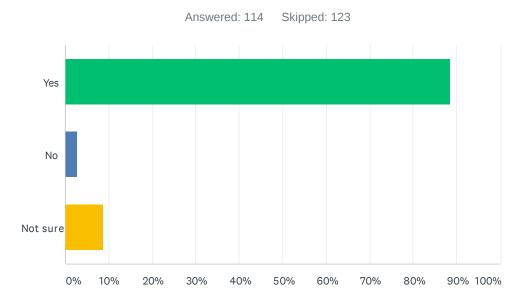


ANSWER CHOICES	RESPONSES	
Very satisfied	12.28%	14
Somewhat satisfied	35.09%	40
Neither satisfied nor dissatisfied	9.65%	11
Somewhat dissatisfied	20.18%	23
Very dissatisfied	14.91%	17
Not sure	7.89%	9
TOTAL		114

#	IF DISSATISFIED (SOMEWHAT OR VERY), WHY DO YOU FEEL THAT WAY? WHAT COULD HAVE BEEN DONE DIFFERENTLY?	DATE
1	Only certain banks would do the process. I was fortunate to have banking relationships with two and luckily one was doing the programs.	6/10/2020 11:50 AM
2	our business bank, Capital One did not process the application. Then we have to open account at another bank, re-applied.	6/10/2020 10:13 AM
3	PPP application process was very difficult and stressful. It required applications through 3 financial institutions and 4 weeks of intense, stressful efforts.	6/10/2020 6:54 AM
4	Sneaky PPP form with hidden lines to initialmissed by me and per my banker INNUMERABLE applicantsthereby slowing down the process, almost missed getting the loan as a result	6/9/2020 3:32 PM
5	My Boss applied but he was somewhat satisfied mainly because the loan was disbursed through his private bank	6/9/2020 2:38 PM
6	As said, my information regarding such matters is limited to what the administration elects to share with providers, which is scant.	6/9/2020 10:24 AM
7	terms and requirements keep changing	6/9/2020 10:19 AM
8	Better communication from bank	6/9/2020 10:05 AM
9	Huge-Mega Bank vs "Nano"Pediatric Practice which has never needed help before (no previous loans)So even though we have banked there for>20 years No personal interactions, in fact no communication which I am assuming is the reason NO communications from the bank for 4-6 weeks, reduction in what we got (I guess they took a significant portion as prepayment: never explained)Of course this cant have anything to do with the fact we are 2 minority physician-owners.	6/9/2020 9:58 AM
10	Our bank (a large bank) was unresponsive, slow to process and not helpful. What documentation was required to apply was vague. We were finally forced to apply with a small bank and were approved in one hour. The eligible amount of the loan was different depending on the bank or accountant helping with the application. As a result we may have been eligible for more assistance if eligible expenses had been known. Too many gray areas in all areas; terms/requirements/access to information increased anxiety while waiting for CORRECT information.	6/9/2020 8:31 AM
11	too complicated and too much paperwork	6/9/2020 7:06 AM
12	Bank of America did not take my application I have all my personal and business accounts with them but not loans or business credit cards Very frustrating I applied through a local bank where I have the mortgage for the office	6/9/2020 7:00 AM
13	The process of repayment is not clear. We don't know how to be sure it is a grant vs. a loan.	6/9/2020 6:39 AM
14	i'm not directly involved in the application b/c I work in a hospital	6/9/2020 6:33 AM
15	PPP process was chaotic. My bank did not have enough people to help, there was little guidance online, & my first application had to be re-done several times, which lead to me missing the first funding. I did receive on the second round.	6/9/2020 6:13 AM
16	I found the application process for the Paycheck Payback Protection terribly confusing and it took me over 5 weeks to get Phase I of the CARES ACT money. (It was mailed to the wrong address)	6/9/2020 6:03 AM
17	I didn't personally take part in the application but my managing partners couldn't get a loan from our usual bank and ultimately changed banks because a different bank came through for us.	6/9/2020 5:59 AM
18	MD state SBA covid grant depleted	6/8/2020 9:37 PM
19	The website was swamped the day they opened it, within hours. It took us part of the day to accumulate all the paperwork they wanted, and by then they said all money was gone. TO LARGE CORPORATE ENTITIES. We got the PPP loan on the second round. Without it, the 4 physicians in the practice worked for two months WITH NO PAY. Full workweek only covered overhead, which consists of 4 employees and rent.	6/8/2020 11:34 AM
20	My bank, Wells Fargo, was difficult to deal with initially in getting PPP. My other bank, Fulton	6/8/2020 10:06 AM

	Bank, would only give PPP to customers with business, not personal, checking accounts.	
21	PPP application unclear of documents missing- just refused without explanation or chance to rectify	6/8/2020 8:54 AM
22	for PPP banks had very little information on how to guide us. once applications were made, bank of America could not update us. we withdrew our application and proceeded with a small bank	6/8/2020 8:43 AM
23	CARES doesn't provide any funding for providers accepting Medicaid. I have about 40% of my patients who are Medicaid and received no funding through this act which would have mitigated the cost of the vaccines that are sitting in my refrigerator because families are not bringing children for care at the same rate.	6/4/2020 5:13 AM
24	Dissatisified with the county and state programs as I feel only the businesses that were "in the know" and were notified by "friends" in the gov and applied before the rest of the gen public was allowed to apply got the assistance.	6/3/2020 4:44 PM
25	I'm in a large single specialty practice. I could rely on our strong leadership and consultant services to maximize our application process.	6/3/2020 3:18 PM
26	It was a complete scramble. We did not receive anything the first go around, the bank we HAD to use had a lot of trouble and we called them constantly. The second time, we did receive the PPP but even now are afraid to use it until it is clear that we can, and when the actual date starts. Our accountant has had to work hours with us, and that alone was costly. I am grateful that we received it though.	6/3/2020 1:45 PM
27	It is not clear whether the terms of the ppp loans will change, understanding what is needed for applications for forgiveness and getting the banks to help with this process. They are eager to provide the loans but not as eager to help practices with guidelines to achieve the forgiveness.	6/3/2020 12:02 PM
28	very difficult to access payroll protection but it did finally come through. First HHS payment arrived; second payment never showed up, even though it was promised	6/3/2020 11:42 AM
29	Process was very complex and required my CPA involvement	6/2/2020 7:57 AM
30	we applied round 1. within hours of the release, were approved by the bank but program ran out of $\$$	6/2/2020 7:53 AM
31	DENIAL DUE TO BACKLOG OF APPLICATIONS	6/2/2020 7:05 AM
32	Changing regulations during application process and determining forgiveness, several weeks to get a response, though both our bank and the SBA were responsive to answering questions.	6/1/2020 10:51 PM
33	Terms of PPP are forgiveness are vague and changing. We had to apply for second round of PPP b/c didn't get any loan on first round. Took enormous amounts of staff and provider time to come up with contingencies should we not get any PPP funds	6/1/2020 7:42 PM
34	Regulations unclear & keep changing	6/1/2020 6:05 PM
35	However, I feel that if I went with a larger bank or didn't apply the same day the process for applications opened, I would have been left out.	6/1/2020 11:05 AM
36	Applications were difficult; access to a clear understanding of requirements was limited to nil State of MD grant program took forever to be dealt with and ended up not getting the grant - no transparency on how the decisions were made	6/1/2020 10:07 AM
37	It took a long time to get any answers and the application was very hard to understand. It would have been useful if I had someone to personally speak with to help me through the process. More money should have been made available as the 2.5 monthly amount is not going to cover expenses. More avenues should have been available to get the loans.	6/1/2020 9:49 AM
38	transparency from my employer (institution)	6/1/2020 8:20 AM
39	I have not been able to find anyone I can address questions Very uncertain and very concerned whether I will be able to request loan forgiveness because income is unlikely to improve and I will be unable to restore my payroll if the volume of patients does not improve, considering that other fixed expenses have not gone away	6/1/2020 8:08 AM

#### Q39 Has your practice received any assistance as of today?



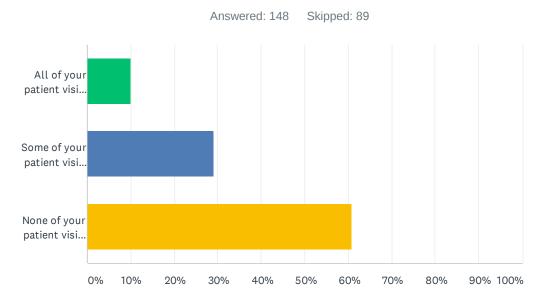
ANSWER CHOICES	RESPONSES
Yes	88.60% 101
No	2.63% 3
Not sure	8.77% 10
TOTAL	114

#	IF YES, WHICH PROGRAMS HAVE PROVIDED ASSISTANCE?	DATE
1	PPP, SBA loan, HHS loan	6/10/2020 3:40 PM
2	CARES and PPP	6/10/2020 11:50 AM
3	PPP	6/10/2020 10:13 AM
4	PPP, Medicare Advance Payment, HHS Stimulus	6/10/2020 8:34 AM
5	PPP	6/10/2020 8:25 AM
6	medicare and ppp	6/10/2020 8:20 AM
7	PPP loan. CARES act relief grants	6/10/2020 6:54 AM
8	Cares	6/9/2020 5:23 PM
9	PPP	6/9/2020 3:32 PM
10	PPP	6/9/2020 11:57 AM
11	PPP	6/9/2020 11:41 AM
12	Probably for sure; but as aforesaid, I have no information regarding who, how much, etc.	6/9/2020 10:24 AM
13	PPP, SBA, Medicare	6/9/2020 10:19 AM
14	PPP Medicare	6/9/2020 10:05 AM
15	To my Partner CareFirst (as she is a member practice) & SBA-PPP	6/9/2020 9:58 AM
16	PPP	6/9/2020 9:49 AM
17	ppp	6/9/2020 9:25 AM
18	PPP CMS advance	6/9/2020 9:00 AM
19	CARES Act PPP	6/9/2020 8:31 AM
20	federalcan't remember name	6/9/2020 7:49 AM
21	PPP, cares act, Medicare accelerated payments	6/9/2020 7:29 AM
22	PPP, Medicare Accelerated Payments, Us Department of Health Grant	6/9/2020 7:15 AM
23	ppp	6/9/2020 7:06 AM
24	PPP Provider assistance	6/9/2020 7:00 AM
25	Ррр	6/9/2020 7:00 AM
26	Ррр	6/9/2020 6:55 AM
27	PPP	6/9/2020 6:49 AM
28	Cares Act and Small business loans	6/9/2020 6:47 AM
29	PPP	6/9/2020 6:43 AM
30	PPP	6/9/2020 6:42 AM
31	SBA's PPP	6/9/2020 6:39 AM
32	PPP	6/9/2020 6:33 AM
33	cares	6/9/2020 6:22 AM
34	PPP	6/9/2020 6:16 AM
35	PPP EIDL - only \$10,000	6/9/2020 6:13 AM
36	The PPP is likely to be a grant	6/9/2020 6:09 AM
37	The applications are managed by the administration of the clinic, so I know they are applying, but I don't know the details of if they have received the money or not.	6/9/2020 6:08 AM

38	CARES ACT FUND phase I and PAYCHECK PAYBACK PROTECTION	6/9/2020 6:03 AM
39	PPP	6/9/2020 6:01 AM
40	CARES PPP	6/9/2020 6:01 AM
41	PPP	6/9/2020 5:59 AM
42	PPP	6/9/2020 5:58 AM
43	Medicare accelerated and PPP	6/9/2020 5:57 AM
44	paycheck protection	6/8/2020 9:37 PM
45	EIDL, PPP, MEDICARE ADVANCED PAYMENT PROGRAM	6/8/2020 9:07 PM
46	CARES ACT	6/8/2020 7:39 PM
47	ррр	6/8/2020 2:09 PM
48	Cares	6/8/2020 12:07 PM
49	PPP, small county grant for Covid-19 work, small CMS payment basesd on prior year billings	6/8/2020 11:34 AM
50	PPP, EIDL, HHS	6/8/2020 10:06 AM
51	PPP	6/8/2020 9:32 AM
52	ppp	6/8/2020 9:27 AM
53	HHS payment	6/8/2020 8:54 AM
54	PPP	6/8/2020 8:43 AM
55	CARES, PPP, EIDL	6/4/2020 12:57 PM
56	PPP, MAP	6/4/2020 11:44 AM
57	PPP	6/4/2020 5:13 AM
58	PPP	6/3/2020 8:01 PM
59	PPP, Medicare accelerated payments	6/3/2020 7:09 PM
60	PPP, EIDL and the Medicare Provider Relief Funds. No help from Maryland or MoCo even though they're directly responsible for how long our businesses were closed.	6/3/2020 4:44 PM
61	PPP	6/3/2020 1:45 PM
62	EIDL Grant, PPP, MD Grant	6/3/2020 1:08 PM
63	PPP loan	6/3/2020 12:42 PM
64	HHS, Payroll protection	6/3/2020 11:42 AM
65	ppe	6/2/2020 7:47 PM
66	PPP	6/2/2020 7:57 AM
67	PPP	6/2/2020 7:53 AM
68	Medicare advance, and PPP	6/1/2020 10:51 PM
69	PPP, Medicare Advanced payment, HHS grants	6/1/2020 7:42 PM
70	PPP, SBA loan	6/1/2020 7:22 PM
71	PPP, Medicare Prepay, county funds	6/1/2020 7:13 PM
72	PPP	6/1/2020 6:05 PM
73	PPP as well as HHS	6/1/2020 2:24 PM
74	sba eidl, ppp	6/1/2020 1:10 PM

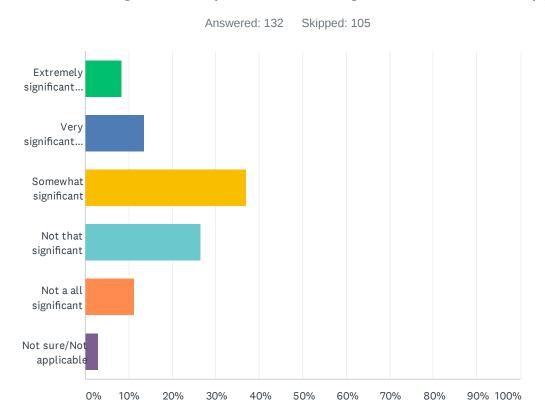
75	CARES Act, PPP	6/1/2020 11:53 AM
76	PPP	6/1/2020 11:08 AM
77	PPP	6/1/2020 11:05 AM
78	PPP	6/1/2020 10:07 AM
79	PPP	6/1/2020 9:49 AM
80	Paycheck protection program	6/1/2020 9:44 AM
81	PPP loans	6/1/2020 9:06 AM
82	CARES	6/1/2020 8:20 AM
83	PPP Medicare	6/1/2020 8:08 AM
84	PPP	6/1/2020 8:00 AM
85	Paycheck protection, HHS	6/1/2020 7:54 AM

## Q40 Do you typically see patients in a hospital setting? Please select the option that applies to your patient care before the COVID-19 pandemic.



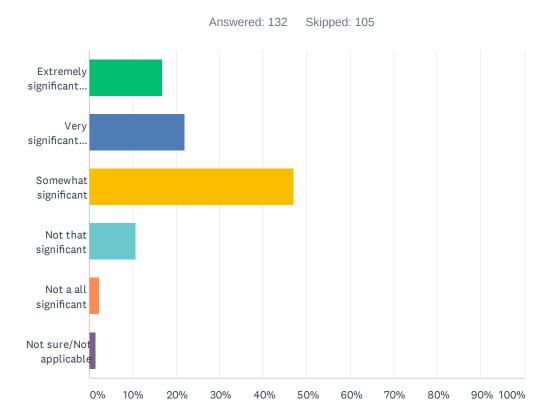
ANSWER CHOICES	RESPONSES	
All of your patient visits were in a hospital setting	10.14%	15
Some of your patient visits were in a hospital setting	29.05%	43
None of your patient visits were in a hospital setting	60.81%	90
TOTAL		148

#### Q41 Maintaining an adequate stock of general medical supplies



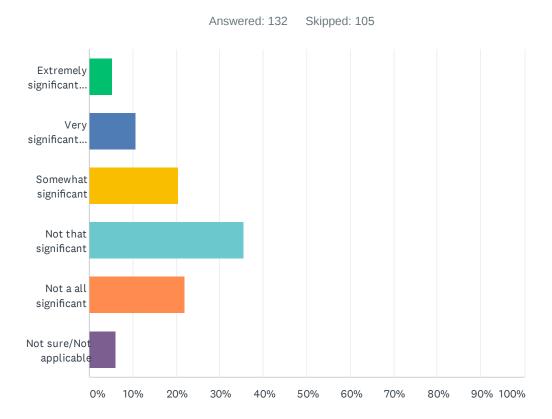
ANSWER CHOICES	RESPONSES	
Extremely significant barrier as we re-open	8.33%	11
Very significant barrier	13.64%	18
Somewhat significant	37.12%	49
Not that significant	26.52%	35
Not a all significant	11.36%	15
Not sure/Not applicable	3.03%	4
TOTAL		132

#### Q42 Maintaining an adequate stock of PPE for clinicians and staff



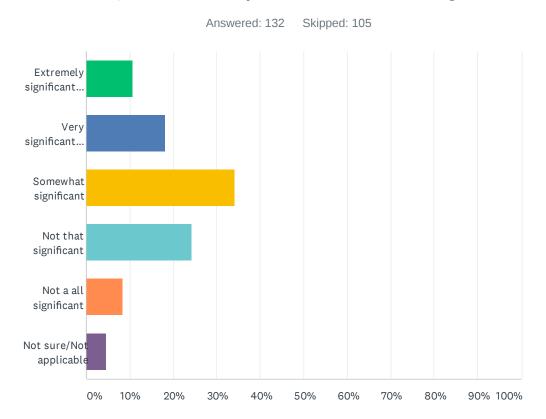
ANSWER CHOICES	RESPONSES	
Extremely significant barrier as we re-open	16.67%	22
Very significant barrier	21.97%	29
Somewhat significant	46.97%	62
Not that significant	10.61%	14
Not a all significant	2.27%	3
Not sure/Not applicable	1.52%	2
TOTAL		132

#### Q43 Staff availability or training (because of staff being sick/quarantined)



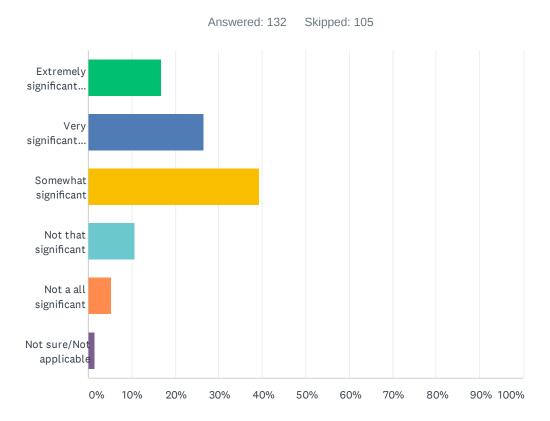
ANSWER CHOICES	RESPONSES	
Extremely significant barrier as we re-open	5.30%	7
Very significant barrier	10.61%	14
Somewhat significant	20.45%	27
Not that significant	35.61%	47
Not a all significant	21.97%	29
Not sure/Not applicable	6.06%	8
TOTAL		132

#### Q44 Availability of COVID-19 testing



ANSWER CHOICES	RESPONSES	
Extremely significant barrier as we re-open	10.61%	14
Very significant barrier	18.18%	24
Somewhat significant	34.09%	45
Not that significant	24.24%	32
Not a all significant	8.33%	11
Not sure/Not applicable	4.55%	6
TOTAL		132

#### Q45 Burnout/stress as a result of the COVID-19 pandemic



ANSWER CHOICES	RESPONSES	
Extremely significant barrier as we re-open	16.67%	22
Very significant barrier	26.52%	35
Somewhat significant	39.39%	52
Not that significant	10.61%	14
Not a all significant	5.30%	7
Not sure/Not applicable	1.52%	2
TOTAL		132

## Q46 Is there anything you want the federal government (CMS, FDA, CDC, etc.) to do to facilitate your reopening?

Answered: 93 Skipped: 144

#	RESPONSES	DATE
1	More PPE available (still limited supply of N95 masks especially).	6/10/2020 3:42 PM
2	Make PPE available to practices from verified vendors.	6/10/2020 11:52 AM
3	provide PPE	6/10/2020 10:15 AM
4		6/10/2020 8:41 AM
4	Please get more PPE available to small practices such as ours. We are a internal medicaine practice serving the primary care needs of our patients. A significant portion of our practice are Medicare patients who prefer to see the doctor in person even though we offer Telehealth. We really need PPE for our safety and theirs.	0/10/2020 8.41 AW
5	understand that for private practices we will have to see less volume to keep up with cleaning processes and so reimbursement will have to increase to account for this to keep small practices afloat	6/10/2020 8:21 AM
6	I need better PPE. I have had great difficulty finding a supplier	6/10/2020 8:04 AM
7	Recognize increased cost and time of providing care and implementing precautions, and therefore adjust relative values and fees to compensate. The re-opened state must be viable	6/10/2020 6:57 AM
8	allowing duration for telehealth extended, as most of commercial insurances as of today have expiration date for it, i.e., 7/31, 6/30, etc	6/9/2020 5:50 PM
9	I don't know, It costs more to see a patient with PPE and Cleaning and Social Distancing	6/9/2020 5:24 PM
10	More PPE. I'd like a new N95 every day	6/9/2020 12:33 PM
11	extend PPP for a total of 6 months	6/9/2020 11:58 AM
12	More PPE, more tents to see sick patients in	6/9/2020 11:43 AM
13	Help with PPE	6/9/2020 10:50 AM
14	wipe out the nonsense about not wearing masks. We need an all out informational push to educate the public about masks; why they work, what kinds are appropriate, what features they need to have, etc.	6/9/2020 10:46 AM
15	I, personally, would like to believe and see evidence that the federal government is taking the matter of protecting the health and well-being of the general populace very seriously.	6/9/2020 10:29 AM
16	parity payment to continue audio telemedicine to continue	6/9/2020 10:09 AM
17	More ppp	6/9/2020 10:06 AM
18	PLEASE GET US PPE, ESPECIALLY GOWNS. How are we supposed to open and see and examine patients without gowns. Making most of our visits telehealth, but what about the ones we have to physically lay hands on and examine, do testing on?	6/9/2020 10:05 AM
19	CMS all insurances to make sure PEDIATRICIANS (therefore Medicaid since we by our specialty are NOT Medicare providers) are reimbursed as well as Adult Primary Care To recognize that we probably provide more TeleCare and TelePhone Care than most other specialties and to compensate us for it!	6/9/2020 10:02 AM
20	Make testing more available. Clear guidance on antibody testing.	6/9/2020 9:51 AM
21	set safety standards and then certify compliance so that patients feel safe.	6/9/2020 9:18 AM
22	Clearer guidance and better payment given new costs	6/9/2020 9:01 AM
23	Need help for Pediatric groups because we don't take Medicare. Bankruptcy is on horizon	6/9/2020 8:30 AM
24	Make testing available to every patient presenting to the hospital. Make it mandatory (not just encourage) for everyone to wear some form of face covering.	6/9/2020 7:42 AM
25	Ensure access to ppe	6/9/2020 7:30 AM
26	Limit Liability	6/9/2020 7:18 AM
27	Recommend N95 mask, face shields and gowns when available for seeing patients face-to-face even when they do not have symptoms. The recommendation to "screen" at the door to low risk patients and thus lower level of PPE seems inadequate since much of COVID19 spread is from	6/9/2020 7:14 AM

asymptomatic individuals, as much as 40% I have seen. How can we screen out asymptomatic? In addition, in our experience, patients often are not honest about their symptoms or exposure. It makes sense to make limited PPE available to those at highest risk of exposure. However, once the PPE supply is no longer limited it makes most sense to recommend the more protective PPE to those at lower but real risk of COVID19 exposure. I work in the outpatient setting for a large health system that is stocking PPE for the hospital. Without a recommendation from the CDC that the higher level of PPE is ideal, the more protective PPE will never be available to our outpatient health center staff.

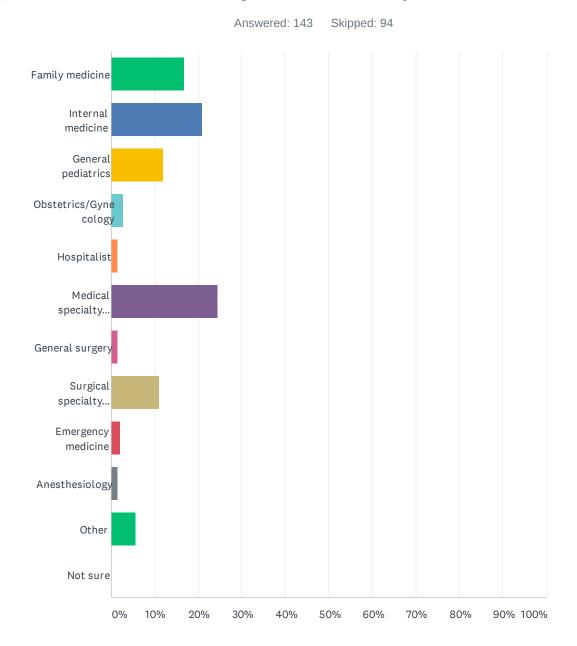
	protective PPE will never be available to our outpatient health center staff.	
28	yes pay all claims for all services at the medicare rate, in the provider relief fund pay the medicaid providers like you promised	6/9/2020 7:09 AM
29	Testing POS in physicians office	6/9/2020 7:02 AM
30	Assistance for pediatricians that serve medical assistance patients Medicare gave relief to doctors who see Medicare patients But not for the ones taking care of children or the needy	6/9/2020 7:02 AM
31	Extend time that PPP covers; make PPP rules less confusing	6/9/2020 6:58 AM
32	Difficult getting proper PPE supplies.	6/9/2020 6:58 AM
33	recognize long term rather than just short term effects. Economic impact and change in practice patterns will last much longer than 8-10 weeks, and practice volumes may be down for months to years.	6/9/2020 6:51 AM
34	Provide PPE and more testing capability Need money to stay afloat The ppp money has so many stipulations around payroll when we don't have patient load to bring back staff at this time.	6/9/2020 6:46 AM
35	Office practice "bridge teams"- not just nursing support staff but prescribers who are able to help if a provider gets sick or passes away. A local physician recently died from COVID and the ripple effect across the entire community was significant. Removing barriers to PA practice- we are only hurting patients with archaic restrictions especially as it comes to psychiatric care.	6/9/2020 6:43 AM
36	PPP at regular price	6/9/2020 6:42 AM
37	Provide adequate PPE and make testing more available for free	6/9/2020 6:42 AM
38	universal testing	6/9/2020 6:34 AM
39	no	6/9/2020 6:34 AM
40	cms-make relaxed regulations and telemed permanent	6/9/2020 6:24 AM
41	Fund practices that take Medicaid but not Medicare equally (PEDIATRICS!!!!!)	6/9/2020 6:14 AM
42	I am a psychiatrist and Mental Health led the way in our organization to do telehealth. Our visits have INCREASED since we started telehealth. We would like to continue it after the Coronavirus crisis is over, because it decreases no shows. It makes it easier for people with difficulties with transportation and or other reason for noncompliance to attend appointments. Also a lot of elderly have to do phone visits due to lack of smart phones and/or internet access. We would like to see equal reimbursement for telephone visits as telehealth/videoconference visits.	6/9/2020 6:12 AM
43	Continue to ramp up testing into the fall when we have to do this all over again	6/9/2020 6:11 AM
44	Maintain Tele-video/ Tele-conference visits for all Medicare/Medicaid patients.	6/9/2020 6:05 AM
45	Frequemt and easy COVID testing	6/9/2020 6:03 AM
46	no	6/9/2020 6:03 AM
47	We never closed	6/9/2020 6:01 AM
48	Forgive the Medicare accelerated payment	6/9/2020 5:58 AM
49	Stop all of the nonsense and reopen completely.	6/9/2020 5:49 AM
50	testing is still inadequate. more rapid testing should be available.	6/8/2020 9:40 PM
51	N 95 MASKS AND OTHER PPE AND SUPPLIES TO DISINFECT THE OFFICE AND PREVENT SPREAD OF INFECTION. WE HAVE EMAILED AND CALLED OUR LOCAL	6/8/2020 9:11 PM

#### HEALTH DEPARTMENT SEVERAL TIMES AND WE STILL HAVE NOT RECEIVED ANY PPE FOR MY OFFICE STAFF.

	FOR WIT OFFICE STAFF.	
52	INCREASE FINANCIAL SUPPORT TO PHYSICIAN PRACTICES	6/8/2020 7:41 PM
53	No	6/8/2020 2:10 PM
54	Get rid of masks and open everything	6/8/2020 12:07 PM
55	We never closed, so there was no reopening!	6/8/2020 11:35 AM
56	Make sure testing supplies and PPE are now readily available.	6/8/2020 10:08 AM
57	Large grants of money to pay rent and equipment leases and insurance as well as physicians salaries so that physicians are not forced to close offices and default.	6/8/2020 9:34 AM
58	primary care was endangered before. this is making it much worse	6/8/2020 9:29 AM
59	More availability of testing, PPE	6/8/2020 9:05 AM
60	Not sure. As a business owner I guess it would be helpful to have some support in the form of encouragement that it is safe and reasonable to re-open	6/4/2020 6:36 PM
61	make PPE more available	6/4/2020 12:59 PM
62	Get federal funding for Medicaid providers. We must protect the access to medical care for children.	6/4/2020 5:15 AM
63	No	6/3/2020 8:03 PM
64	Stop the vigilante reporting that the MDH has encouraged the general public to do. The extra harassment from a large percentage of pts regarding the steps we're taking to safely reopen serves to double the stress I'm already under. Absolutely obnoxious!	6/3/2020 4:49 PM
65	Help with PPE, give us a vaccine, and consider a grant to pediatricians who see medicaid since we did not qualify for medicare grants and I see that as very unfair. We are primary care, and frontline in all respects.	6/3/2020 1:47 PM
66	Reopen ASAP	6/3/2020 1:31 PM
67	Help Pediatricians!! Paying out \$ to Medicare providers did NOTHING for pediatricians.	6/3/2020 1:08 PM
68	help me with extended PPP loan and support	6/3/2020 12:44 PM
69	reassure patients that it is safe to resume preventative medical care.	6/3/2020 12:04 PM
70	CMS should reduces their paperwork requirements such as Face to Face forms.  Preauthorization should be banned. No audits should be conducted of small practices for two years at least to give us time to adjust to the "new normal."	6/3/2020 11:44 AM
71	point of care testing being available and accurate	6/2/2020 7:49 PM
72	I am so far very pleasantly surprised and satisfied by the help I got from the Local and Federal Government.	6/2/2020 7:13 PM
73	Provide resources/support for burnt out employees such as assistance for PTO	6/2/2020 9:20 AM
74	Provide revenue lost to sustain until normalcy	6/2/2020 7:58 AM
75	give clear specific guidance and release the full CDC report	6/2/2020 7:54 AM
76	MONETARY ASSISTANCE; MALPRACTICE INSURANCE REGULATION; INSURANCE PREMIUM REALLOCATION.	6/2/2020 7:10 AM
77	We seem to be getting mixed messages, would be helpful to have unified recommendations from the various agencies. Non-compliance with OSHA regulations can have serious consequences.	6/1/2020 10:56 PM
78	Continue to pay telemedicine and e-visits and phone encounters. Remove administrative barriers, prior auths, etc. Make medicine easy again.	6/1/2020 7:24 PM
79	more funding	6/1/2020 7:14 PM

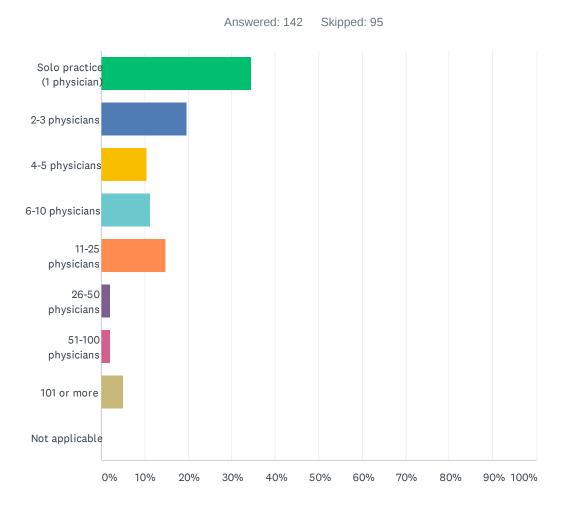
80	Provide more financial support Produce more PPE Increase testing Increase contact tracing Provide consistent & accurate info to the public. Currently some info seems inaccurate & not clear. Example: wearing a mask. The government should enforce masks & social distancing. Insufficient testing & underreport is of COVID deaths is a comcern	6/1/2020 6:09 PM
81	FDA	6/1/2020 3:43 PM
82	desperate for more PPE	6/1/2020 1:11 PM
83	Enforce continued telemedicine use with pay parity. Allow the use of non-HIPAA approved telemedicine platforms.	6/1/2020 11:30 AM
84	We reopened 2 weeks ago. Please provide a site where patients can find testing facilities with no questions ask, no sex needed, and no car needed.	6/1/2020 11:10 AM
85	no	6/1/2020 11:09 AM
86	more PPE; more cohesive federal management of the crisis	6/1/2020 10:08 AM
87	I need help with office rent and more for payroll. Improve the third party payer process as it is slower and has more onerous unexpected limits than in the past.	6/1/2020 9:53 AM
88	Assist with PPE procurement. Most products currently turn out to be inferior quality, non functional or fake	6/1/2020 9:46 AM
89	adequate supply of PPE / sanitizers, etc.	6/1/2020 9:08 AM
90	PPP loan forgiveness. There has not been enough time for sufficient volume of business to develop to even think about keeping the practice alive, let alone whether to rehire the employees who were furloughed	6/1/2020 8:49 AM
91	liability protection, test recommendation standardization,	6/1/2020 8:25 AM
92	Having easy access for my patients/staff to get rapid turn around COVID testing would allow me to send them for tests and use the results to better care for patients and manage my staff.	6/1/2020 8:02 AM
93	increase reimbursement for visits since our overhead expenses have escalated substantially as we adjust our office for PPE supplies, protection barriers and thus increase work load to perform direct patient care.	6/1/2020 7:55 AM
	perform direct patient care.	

#### Q47 Which of the following best describes your area of medicine?



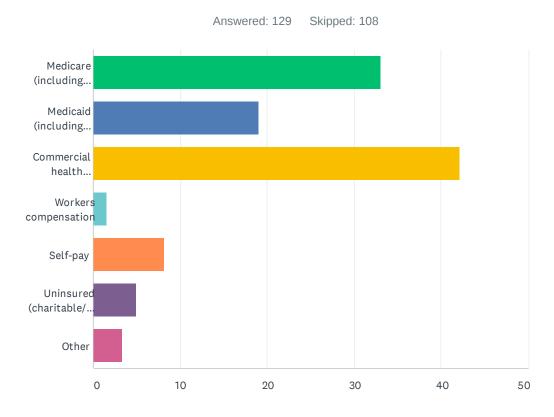
ANSWER CHOICES	RESPON	ISES
Family medicine	16.78%	24
Internal medicine	20.98%	30
General pediatrics	11.89%	17
Obstetrics/Gynecology	2.80%	4
Hospitalist	1.40%	2
Medical specialty (including dermatology, ophthalmology, pediatric specialties, radiology, neurology, and other non-surgical medical specialties and subspecialties)	24.48%	35
General surgery	1.40%	2
Surgical specialty (includes surgical specialties and subspecialties, such as ophthalmologic surgery, interventional radiology or cardiology, neurosurgery, etc.)	11.19%	16
Emergency medicine	2.10%	3
Anesthesiology	1.40%	2
Other	5.59%	8
Not sure	0.00%	0
TOTAL		143

## Q48 Including yourself, how many physicians are in your practice? Please include all of your practice locations/sites in your answer.



ANSWER CHOICES	RESPONSES	
Solo practice (1 physician)	34.51%	49
2-3 physicians	19.72%	28
4-5 physicians	10.56%	15
6-10 physicians	11.27%	16
11-25 physicians	14.79%	21
26-50 physicians	2.11%	3
51-100 physicians	2.11%	3
101 or more	4.93%	7
Not applicable	0.00%	0
TOTAL		142

Q49 Please provide your best estimate of the percentage of your patients with each of the following types of insurance, or who are uninsured. They should sum to 100 percent. Please include any patients dually eligible for Medicare and Medicaid in the Medicare category. Patients enrolled in a plan that is part of a state or federal exchange should be included in the Commercial category.



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
Medicare (including Medicare Advantage)	33	4,064	123
Medicaid (including Medicaid managed care and CHIP)	19	2,036	107
Commercial health insurance (e.g., HMOs, PPOs, indemnity, exchange plans)	42	5,272	125
Workers compensation	2	128	79
Self-pay	8	852	104
Uninsured (charitable/uncompensated care)	5	414	84
Other	3	134	40
Total Respondents: 129			

#	MEDICARE (INCLUDING MEDICARE ADVANTAGE)	DATE
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2	40	6/10/2020 11:54 AM
3	50	6/10/2020 10:17 AM
4	40	6/10/2020 8:42 AM
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6	15	6/10/2020 8:22 AM
7	50	6/10/2020 8:05 AM
8	1	6/10/2020 6:58 AM
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23	15	6/9/2020 10:12 AM
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66	60	6/9/2020 6:04 AM
67	50	6/9/2020 6:03 AM
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#	MEDICAID (INCLUDING MEDICAID MANAGED CARE AND CHIP)	DATE
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37	70	6/9/2020 7:19 AM

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105	19	6/1/2020 8:29 AM
106	10	6/1/2020 8:03 AM
107	5	6/1/2020 7:56 AM

#	COMMERCIAL HEALTH INSURANCE (E.G., HMOS, PPOS, INDEMNITY, EXCHANGE PLANS)	DATE
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30	59	6/9/2020 9:22 AM
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35	85	6/9/2020 8:24 AM
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47	40	6/9/2020 7:04 AM
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67	40	6/9/2020 6:03 AM
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69	78	6/9/2020 6:01 AM
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74	38	6/8/2020 9:12 PM
75	41	6/8/2020 7:43 PM

76	55	6/8/2020 2:14 PM
77	70	6/8/2020 12:08 PM
78	68	6/8/2020 11:36 AM
79	43	6/8/2020 10:23 AM
80	14	6/8/2020 10:09 AM
81	0	6/8/2020 9:35 AM
82	33	6/8/2020 9:30 AM
83	100	6/8/2020 9:06 AM
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85	25	6/8/2020 8:55 AM
86	49	6/5/2020 10:23 AM
87	25	6/4/2020 6:37 PM
88	60	6/4/2020 1:00 PM
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95	83	6/3/2020 1:48 PM
96	45	6/3/2020 1:33 PM
97	50	6/3/2020 1:09 PM
98	20	6/3/2020 12:46 PM
99	58	6/3/2020 12:05 PM
100	35	6/3/2020 11:44 AM
101	52	6/2/2020 7:50 PM
102	62	6/2/2020 7:14 PM
103	70	6/2/2020 8:00 AM
104	60	6/2/2020 7:54 AM
105	30	6/2/2020 7:12 AM
106	50	6/2/2020 5:46 AM
107	55	6/2/2020 4:25 AM
108	45	6/1/2020 10:59 PM
109	74	6/1/2020 7:44 PM
110	56	6/1/2020 7:26 PM
111	25	6/1/2020 2:25 PM
112	47	6/1/2020 1:12 PM
113	20	6/1/2020 12:06 PM

114	25	6/1/2020 11:55 AM
115	65	6/1/2020 11:31 AM
116	25	6/1/2020 11:11 AM
117	25	6/1/2020 10:33 AM
118	70	6/1/2020 10:09 AM
119	14	6/1/2020 9:57 AM
120	35	6/1/2020 9:49 AM
121	45	6/1/2020 9:12 AM
122	50	6/1/2020 8:51 AM
123	30	6/1/2020 8:29 AM
124	45	6/1/2020 8:03 AM
125	30	6/1/2020 7:56 AM

#	WORKERS COMPENSATION	DATE
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7	1	6/9/2020 2:39 PM
8	0	6/9/2020 12:33 PM
9	0	6/9/2020 12:00 PM
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11	0	6/9/2020 11:29 AM
12	0	6/9/2020 10:50 AM
13	5	6/9/2020 10:31 AM
14	1	6/9/2020 10:11 AM
15	0	6/9/2020 10:04 AM
16	0	6/9/2020 9:52 AM
17	0	6/9/2020 9:26 AM
18	1	6/9/2020 9:22 AM
19	5	6/9/2020 9:21 AM
20	0	6/9/2020 8:35 AM
21	0	6/9/2020 8:32 AM
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23	0	6/9/2020 7:45 AM
24	0	6/9/2020 7:45 AM
25	1	6/9/2020 7:32 AM
26	0	6/9/2020 7:29 AM
27	0	6/9/2020 7:21 AM
28	0	6/9/2020 7:21 AM
29	0	6/9/2020 7:19 AM
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31	5	6/9/2020 7:03 AM
32	0	6/9/2020 7:01 AM
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41	2	6/9/2020 6:07 AM
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44	0	6/9/2020 6:01 AM
45	5	6/9/2020 5:50 AM
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66	2	6/2/2020 5:46 AM
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74	0	6/1/2020 11:11 AM
75	30	6/1/2020 9:12 AM

76	0	6/1/2020 8:51 AM
77	1	6/1/2020 8:29 AM
78	5	6/1/2020 8:03 AM
79	5	6/1/2020 7:56 AM

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7	0	6/9/2020 5:51 PM
8	90	6/9/2020 5:36 PM
9	100	6/9/2020 3:59 PM
10	0	6/9/2020 3:35 PM
11	10	6/9/2020 2:39 PM
12	0	6/9/2020 12:33 PM
13	10	6/9/2020 12:00 PM
14	13	6/9/2020 11:44 AM
15	40	6/9/2020 10:50 AM
16	10	6/9/2020 10:31 AM
17	3	6/9/2020 10:12 AM
18	4	6/9/2020 10:11 AM
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23	0	6/9/2020 9:22 AM
24	5	6/9/2020 9:21 AM
25	1	6/9/2020 8:35 AM
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31	5	6/9/2020 7:29 AM
32	5	6/9/2020 7:21 AM
33	0	6/9/2020 7:21 AM
34	5	6/9/2020 7:19 AM
35	10	6/9/2020 7:11 AM
36	2	6/9/2020 7:04 AM
37	3	6/9/2020 7:04 AM

38	5	6/9/2020 7:03 AM
39	5	6/9/2020 7:02 AM
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42	10	6/9/2020 6:43 AM
43	2	6/9/2020 6:35 AM
44	1	6/9/2020 6:35 AM
45	2	6/9/2020 6:16 AM
46	0	6/9/2020 6:15 AM
47	5	6/9/2020 6:13 AM
48	0	6/9/2020 6:10 AM
49	1	6/9/2020 6:07 AM
50	1	6/9/2020 6:07 AM
51	10	6/9/2020 6:05 AM
52	8	6/9/2020 6:04 AM
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59	0	6/9/2020 5:47 AM
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63	2	6/8/2020 2:14 PM
64	5	6/8/2020 12:08 PM
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67	1	6/8/2020 10:09 AM
68	100	6/8/2020 9:35 AM
69	1	6/8/2020 9:30 AM
70	10	6/8/2020 8:55 AM
71	1	6/5/2020 10:23 AM
72	0	6/4/2020 6:37 PM
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74	5	6/4/2020 5:16 AM
75	5	6/3/2020 8:03 PM

76	1	6/3/2020 7:12 PM
77	0	6/3/2020 4:50 PM
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81	5	6/3/2020 1:09 PM
82	0	6/3/2020 12:46 PM
83	2	6/3/2020 12:05 PM
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100	5	6/1/2020 9:49 AM
101	25	6/1/2020 9:12 AM
102	3	6/1/2020 8:51 AM
103	1	6/1/2020 8:29 AM
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#	UNINSURED (CHARITABLE/UNCOMPENSATED CARE)	DATE
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9	0	6/9/2020 12:33 PM
10	10	6/9/2020 12:00 PM
11	5	6/9/2020 11:44 AM
12	0	6/9/2020 11:29 AM
13	0	6/9/2020 10:50 AM
14	10	6/9/2020 10:31 AM
15	1	6/9/2020 10:12 AM
16	2	6/9/2020 10:11 AM
17	1	6/9/2020 10:04 AM
18	0	6/9/2020 9:52 AM
19	10	6/9/2020 9:25 AM
20	0	6/9/2020 9:22 AM
21	15	6/9/2020 9:21 AM
22	1	6/9/2020 8:35 AM
23	0	6/9/2020 8:32 AM
24	20	6/9/2020 8:03 AM
25	1	6/9/2020 7:52 AM
26	20	6/9/2020 7:45 AM
27	10	6/9/2020 7:45 AM
28	1	6/9/2020 7:32 AM
29	15	6/9/2020 7:29 AM
30	5	6/9/2020 7:22 AM
31	0	6/9/2020 7:21 AM
32	2	6/9/2020 7:19 AM
33	90	6/9/2020 7:15 AM
34	10	6/9/2020 7:11 AM
35	5	6/9/2020 7:03 AM
36	0	6/9/2020 7:01 AM
37	5	6/9/2020 6:50 AM

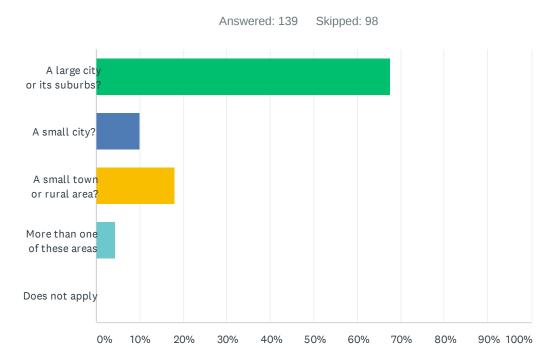
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41	0	6/9/2020 6:16 AM
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43	0	6/9/2020 6:10 AM
44	2	6/9/2020 6:07 AM
45	2	6/9/2020 6:07 AM
46	2	6/9/2020 6:04 AM
47	3	6/9/2020 6:03 AM
48	1	6/9/2020 6:01 AM
49	1	6/9/2020 6:01 AM
50	5	6/9/2020 5:59 AM
51	0	6/9/2020 5:47 AM
52	0	6/8/2020 9:43 PM
53	0	6/8/2020 9:12 PM
54	3	6/8/2020 2:14 PM
55	2	6/8/2020 11:36 AM
56	1	6/8/2020 10:23 AM
57	0	6/8/2020 9:35 AM
58	15	6/8/2020 8:55 AM
59	0	6/5/2020 10:23 AM
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62	5	6/3/2020 4:50 PM
63	10	6/3/2020 3:20 PM
64	1	6/3/2020 1:48 PM
65	0	6/3/2020 1:09 PM
66	0	6/3/2020 12:46 PM
67	5	6/3/2020 11:44 AM
68	0	6/2/2020 7:50 PM
69	3	6/2/2020 7:14 PM
70	0	6/2/2020 8:00 AM
71	2	6/2/2020 5:46 AM
72	0	6/2/2020 4:25 AM
73	5	6/1/2020 10:59 PM
74	3	6/1/2020 7:26 PM
75	1	6/1/2020 2:25 PM

76	0	6/1/2020 1:12 PM
77	10	6/1/2020 12:06 PM
78	0	6/1/2020 11:31 AM
79	2	6/1/2020 11:11 AM
80	25	6/1/2020 10:33 AM
81	5	6/1/2020 9:49 AM
82	2	6/1/2020 8:51 AM
83	19	6/1/2020 8:29 AM
84	0	6/1/2020 7:56 AM

#	OTHER	DATE
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3	0	6/9/2020 5:51 PM
4	0	6/9/2020 2:39 PM
5	0	6/9/2020 12:33 PM
6	0	6/9/2020 12:00 PM
7	4	6/9/2020 10:11 AM
8	0	6/9/2020 9:52 AM
9	0	6/9/2020 9:22 AM
10	0	6/9/2020 8:32 AM
11	0	6/9/2020 7:21 AM
12	0	6/9/2020 7:01 AM
13	0	6/9/2020 6:43 AM
14	0	6/9/2020 6:16 AM
15	0	6/9/2020 6:15 AM
16	0	6/9/2020 6:10 AM
17	1	6/9/2020 6:07 AM
18	0	6/9/2020 6:03 AM
19	0	6/9/2020 5:47 AM
20	0	6/8/2020 9:43 PM
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22	10	6/8/2020 12:08 PM
23	0	6/8/2020 11:36 AM
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30	0	6/3/2020 1:09 PM
31	0	6/3/2020 12:46 PM
32	0	6/3/2020 11:44 AM
33	0	6/2/2020 7:50 PM
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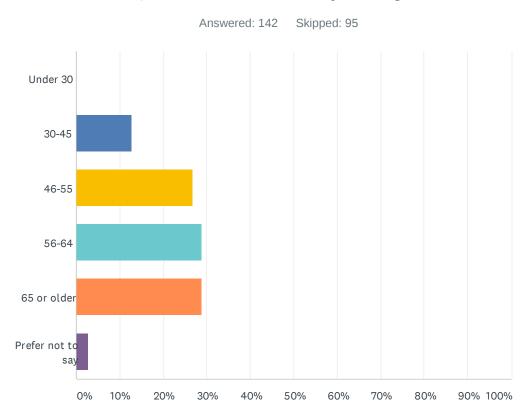
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39	0	6/1/2020 8:29 AM
40	0	6/1/2020 7:56 AM

## Q50 Do you mostly practice in ...



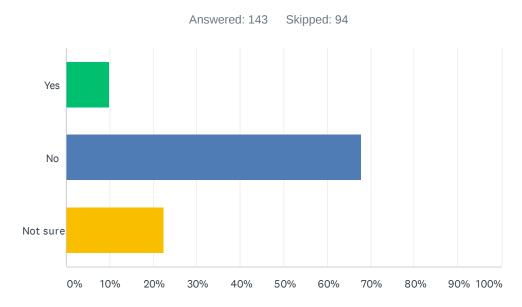
ANSWER CHOICES	RESPONSES	
A large city or its suburbs?	67.63%	94
A small city?	10.07%	14
A small town or rural area?	17.99%	25
More than one of these areas	4.32%	6
Does not apply	0.00%	0
TOTAL		139

# Q51 Please indicate your age



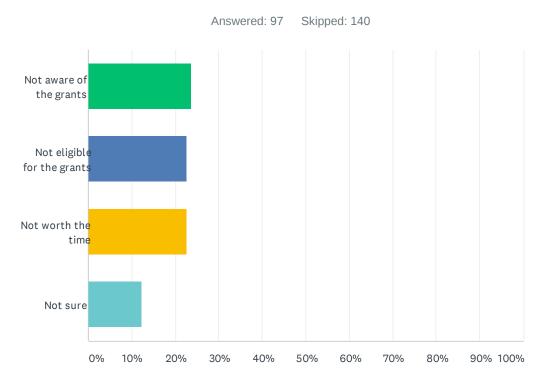
ANSWER CHOICES	RESPONSES	
Under 30	0.00%	0
30-45	12.68%	18
46-55	26.76%	38
56-64	28.87%	41
65 or older	28.87%	41
Prefer not to say	2.82%	4
TOTAL		142

### Q52 In Maryland, MedChi worked with the Maryland Health Care Commission and Carefirst to offer two separate grants to implement telehealth. Did you take advantage of those grants?



ANSWER CHOICES	RESPONSES	
Yes	9.79%	14
No	67.83%	97
Not sure	22.38%	32
TOTAL		143

# Q53 Please tell us why you did not take advantage of those grants? (check all that apply)

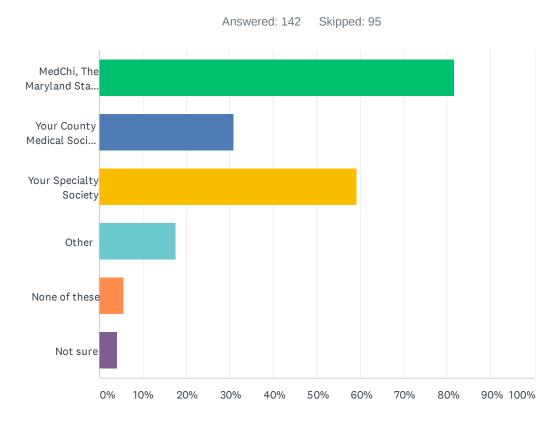


ANSWER CHOICES	RESPONSES	
Not aware of the grants	23.71%	23
Not eligible for the grants	22.68%	22
Not worth the time	22.68%	22
Not sure	12.37%	12
Total Respondents: 97		

#	OTHER (PLEASE SPECIFY)	DATE
1	I took the demo, the telemedicine DRFIRST just requests a few more steps for patients to log in. A lot of our patients have problem to log in with our current straight-forward program already.	6/10/2020 10:20 AM
2	I Had just moved my office from DC to Maryland on March 1- great timing!	6/10/2020 8:07 AM
3	small office does not have enough staff or time to go through the paperwork or process if needed or wanted the grant(s)	6/9/2020 5:52 PM
4	already had several working telehealth platforms	6/9/2020 2:40 PM
5	not needed in our practice	6/9/2020 12:01 PM
6	already had it running	6/9/2020 11:44 AM
7	we had already implemented telehealth	6/9/2020 10:48 AM
8	We were able to start off with Zoom and or Facetime and now are using Doximity for Telemedicine and our Electronic medical provider upgraded software to accommodate.	6/9/2020 10:06 AM
9	Mature telehealth program in place.	6/9/2020 9:23 AM
10	We work within JHHS as employees and utilize resources that are provided to us.	6/9/2020 9:13 AM
11	Too large a practice	6/9/2020 9:05 AM
12	Too difficult for most of our patients and physical exam portion of exam usually impossible or very frustrating	6/9/2020 7:53 AM
13	not applicable to hospital practice	6/9/2020 7:45 AM
14	I don't practice in Maryland	6/9/2020 7:29 AM
15	Because we already implemented telehealth(2 weeks before)	6/9/2020 7:05 AM
16	As pediatricians, do not have Medicare patients	6/9/2020 6:16 AM
17	Not interested in telehealth	6/9/2020 6:03 AM
18	I think we were able to get going on our own fairly readily	6/9/2020 6:02 AM
19	we already had telehealth in place	6/8/2020 7:17 PM
20	Using what's available already eg FaceTime, WhatsApp	6/8/2020 8:57 AM
21	My EMR system, eClinical Works already had a telehealth platform, Healow, that I am using. I am also using Doximity video.	6/4/2020 1:01 PM
22	Telemedicine was already implemented and I didn't have any time to research further if that made us ineligible for the ongoing costs of telemedicine.	6/4/2020 5:17 AM
23	We had already implemented telehealth by then.	6/3/2020 8:04 PM
24	I don't think we needed it	6/3/2020 7:12 PM
25	We had just qualified for PPP, and since we did not lay off any staff, and were able to see enough patients to pay our staff, cover our costs, we felt that the math involved in taking the grants, offset by a drop in future payments, was not necessary. It was great that BLue cross offered it, and we were going to do it if not for the last minute second round that allowed us a cash infusion via PPP.	6/3/2020 1:50 PM
26	Not much of a help	6/3/2020 1:33 PM
27	Grant amount was not significant, was able to get affordable vendor outside of MedChi.	6/3/2020 1:10 PM
28	We already billed telehealth once which made us not eligible.	6/3/2020 12:05 PM
29	process much too cumbersome and complicated. too many hours to decipher the rules.	6/3/2020 11:45 AM
30	We've already been using tele heath for a year	6/2/2020 7:55 AM
31	whywaste time with these crappy programs	6/2/2020 5:47 AM

32	We already had a well established Telehealth platform	6/1/2020 7:44 PM
33	We are using doxy.me free telemedicine solution successfully with our current laptops	6/1/2020 7:27 PM
34	did not need	6/1/2020 1:12 PM
35	I'm a critical care physician - we are 24/7/365 at the bedside	6/1/2020 12:06 PM
36	Already had an EMR that allowed telehealth	6/1/2020 11:56 AM
37	did not need them - already had telehealth operational in my practice	6/1/2020 10:09 AM
38	The telehealth platform that they were suggesting was not very good.	6/1/2020 9:59 AM
39	Too cumbersome	6/1/2020 9:50 AM
40	We did not incur costs that I could count. Our existing IT system supported telehealth and work from home.	6/1/2020 8:04 AM

# Q54 Have you received valuable help (information, services, etc.) regarding COVID-19 from any of the following? Please check all that apply:



ANSWER CHOICES	RESPONSES	
MedChi, The Maryland State Medical Society	81.69%	116
Your County Medical Society	30.99%	44
Your Specialty Society	59.15%	84
Other	17.61%	25
None of these	5.63%	8
Not sure	4.23%	6
Total Respondents: 142		

# Q55 What could your medical societies be doing to better help you during the COVID-19 pandemic?

Answered: 100 Skipped: 137

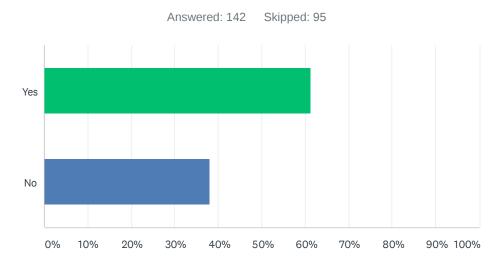
#	RESPONSES	DATE
1	?	6/11/2020 8:09 PM
2	Information is great, but action to help supply PPE needed.	6/10/2020 3:48 PM
3	Have vendors to sell necessary supplies to practice	6/10/2020 11:57 AM
4	up dated info by ACP	6/10/2020 10:22 AM
5	Listing of locations and hours of available testing	6/10/2020 9:44 AM
6	doing a great job - maybe just sening out one email linkk that we could keep referring to for every meeting rather than having to renew eery time	6/10/2020 8:24 AM
7	Identify suppliers of decent PPE	6/10/2020 8:08 AM
8	Additional coordinated public information programs, giving guidance and encouragement to engaging with their doctors.	6/10/2020 7:03 AM
9	Not certain. I am an employee of a large multi state and multi hospital system. I work exclusively as a palliative care physician inpatient only	6/9/2020 6:51 PM
10	timely updates regarding all the changes of policy, procedure, etc.	6/9/2020 5:54 PM
11	give more information, I don't know how many people are hospitalized (or have been) , how many have been on ventilators and the rate of survival, I only get new cases, recovered and dead	6/9/2020 5:29 PM
12	we were repeatedly told to reach out to our patients but other than inundating me with emails, no one was personally reaching out to the physicians	6/9/2020 2:42 PM
13	Nothing	6/9/2020 12:34 PM
14	unknown	6/9/2020 12:02 PM
15	Town hall updates	6/9/2020 11:46 AM
16	Help with PPE	6/9/2020 10:51 AM
17	Public service announcements on masks more direct to consumer info on testing sites and info on the tests (which are the good ones, etc)	6/9/2020 10:49 AM
18	I think they have been doing the best they can by providing information and resources.	6/9/2020 10:36 AM
19	(so far I am very grateful to MedChi and Pediatric Health Network (Childrens National) of which we are member practice for Information,PPE resourses	6/9/2020 10:24 AM
20	You have done a lot, but Help us obtain Gowns , please	6/9/2020 10:15 AM
21	informatio	6/9/2020 10:12 AM
22	Nothings	6/9/2020 10:08 AM
23	I would like more access to testing.	6/9/2020 9:55 AM
24	Better communication to the practice levels	6/9/2020 9:27 AM
25	MedChi is doing a great job	6/9/2020 9:27 AM
26	Helping refute disinformation.	6/9/2020 9:24 AM
27	The daily emails from Med-Chi were helpful.	6/9/2020 9:15 AM
28	Lobby for hazard pay and better pay from commercial insurance specifically CareFirst in our state	6/9/2020 9:07 AM
29	not sure	6/9/2020 8:40 AM
30	Decrease Malp premium	6/9/2020 8:33 AM
31	Not sure - they have done a pretty good job	6/9/2020 8:26 AM
32	I'm satisfied with the level of support	6/9/2020 8:05 AM

33	Can't think of anything extra	6/9/2020 7:46 AM
34	help get test for the doctors office, help locate ppe, more news to the public , you left everything up to the government. Tell the public to talk to their private doctor	6/9/2020 7:32 AM
35	Coordinate together to reduce volumes of emails	6/9/2020 7:23 AM
36	Doing a great job already	6/9/2020 7:23 AM
37	Grants	6/9/2020 7:12 AM
38	Assist with better payment for telehealth; lobby for easing PPP rules/restrictions	6/9/2020 7:09 AM
39	Fight for better reimbursements day protection of the doctor to be able to continue in practice I do not see the number going back to normal for a long time	6/9/2020 7:07 AM
40	Improve telehealth methods. Poor quality.	6/9/2020 7:05 AM
41	Help get bulk purchasing of PPE available to small practices	6/9/2020 6:49 AM
42	PPE at normal price; audit payors	6/9/2020 6:45 AM
43	more info on state/federal regulations/testing/etc	6/9/2020 6:37 AM
44	update information	6/9/2020 6:37 AM
45	better publicize assistance	6/9/2020 6:27 AM
46	Advocate for higher pay rates for telehealth and phone visits	6/9/2020 6:20 AM
47	Most commercial insurance have dropped the ball and everyone should be calling them out and demanding more	6/9/2020 6:17 AM
48	none	6/9/2020 6:09 AM
49	Better explain the re-opening process	6/9/2020 6:08 AM
50	Get more involved	6/9/2020 6:06 AM
51	nothing	6/9/2020 6:06 AM
52	Open	6/9/2020 6:04 AM
53	They have been very helpful	6/9/2020 6:03 AM
54	They are doing amazing work!	6/9/2020 6:03 AM
55	You have been excellent and thanks for all your useful information - please lobby for forgiveness of the Medicare accelerated payment and all of the CARES / PPP payments	6/9/2020 6:01 AM
56	Push the gov't to stop the nonsense and reopen completely.	6/9/2020 5:51 AM
57	-	6/9/2020 5:47 AM
58	They are doing a great job. Duplicate information makes it difficult to navigate all of the emails received during this pandemic. Alcoholism and caring for patients through withdrawal that the hospital could not care for been very stressful. The dramatic increase in the number of mental health cases including paranoia, panic attacks, suicidal ideation has kept me very busy. Our mental health support in Frederick, Maryland is very poor.	6/8/2020 9:18 PM
59	LOBBY FOR MORE FINANCIAL SUPPORT	6/8/2020 7:46 PM
60	Not sure	6/8/2020 2:18 PM
61	Stop repeating useless platitudes	6/8/2020 12:09 PM
62	Persuade HHS to make grants or loans easier to access. It was a project beyond belief! We only made it on the 2nd round, with help of accountant and attorney	6/8/2020 11:39 AM
63	Get CareFirst to pay for audio-only telehealth. Also, work to get commercial insurers to continue to pay for telehealth, at least through 2020. And, get rid of MIPS requirements for 2020.	6/8/2020 10:13 AM
	IDK	6/8/2020 9:36 AM

65	they are extremely helpful	6/8/2020 9:32 AM
66	Not sure. Have found them helpful.	6/8/2020 9:08 AM
67	Obtaining liability protection for essential workers	6/8/2020 8:57 AM
68	Not sure	6/4/2020 6:39 PM
69	MedChi and the MCMS have been absolutely amazing! I appreciate SO much everything that was done to help us during this difficult time.	6/4/2020 1:05 PM
70	Keep advocating for Medicaid providers to receive funding.	6/4/2020 5:20 AM
71	Nothing.	6/3/2020 8:05 PM
72	Short brief clear update by email or whatsap groups instead of links to other sources	6/3/2020 3:22 PM
73	I have to say, MEDCHI has been absolutely awesome, and having Dr Haft run the 3 days a week webinars especially in the terrifying early days was invaluable. Cannot praise them enough.	6/3/2020 1:56 PM
74	Be more proactive and realistic	6/3/2020 1:36 PM
75	Continue to push for positive legislation to help pediatricians.	6/3/2020 1:11 PM
76	Help us to provide PPE and testing for us and patients	6/3/2020 12:50 PM
77	helping us procure PPE. This has started now. But during the height of the pandemic obtaining cleaning supplies was extremely difficult. PPE was only provided by the health department.	6/3/2020 12:11 PM
78	Explaining to the government and politicians why we are important and what we do is truly essential. We are overlooked, and not supported, and yet our patients rely on us.	6/3/2020 11:47 AM
79	more direction, guidelines on how many patients at one time occupancy	6/2/2020 7:53 PM
80	I was very pleasantly surprised to count on the Society ,gave me invaluable tools ,flawless conducted very useful webinars gave me the feeling I was not alone and make me hopeful to continue looking forward to the next day ,Thank you very much!	6/2/2020 7:18 PM
81	It's ok	6/2/2020 8:01 AM
82	not sure- public camping to inform pts about no deferring. chronic disease care	6/2/2020 7:56 AM
83	TIMELY AND ACCURATE INFORMATION ABOUT COVID-19; BEING AN ADVOCATE FOR PHYSICIANS IN HELPING TO MAINTAIN THEIR PRACTICES	6/2/2020 7:16 AM
84	why should they help unless there is money in it for them	6/2/2020 5:49 AM
85	Financial assistance to physicians	6/2/2020 4:27 AM
86	Did a great job - now will need more advocacy to continue payments for tele-health	6/1/2020 11:02 PM
87	help advocate for funding for primary care private practices	6/1/2020 7:16 PM
88	Get the government to provide more financial support to doctors, especially small businesses - Push government to make more PPE & make it more affordable - push government to enforce mask wearing & social distancing	6/1/2020 6:19 PM
89	doing great. we just need more PPE availability, disinfecting supplies	6/1/2020 1:13 PM
90	Host more webinars - that are less than 30 min but often. Make webinar available as a podcast as well. Take a strong position on healthcare systems not providing appropriate PPE & supporting physicians who are retaliated against for speaking up.	6/1/2020 12:11 PM
91	I am not sure that I even have a county medical society.	6/1/2020 11:35 AM
92	Keep us updated on changing rules, guidelines	6/1/2020 11:14 AM
93	political pressure on the federal and state governments to get us more PPE, more pressure on lay people to social distance and use PPE, and political pressure to keep nonessential businesses closed	6/1/2020 10:57 AM

95	Outreach especially regarding funding	6/1/2020 10:00 AM
96	Advocating on behalf of physicians and assisting with PPE procurement as much as possible	6/1/2020 9:53 AM
97	advising on financial assistance opportunities	6/1/2020 9:14 AM
98	don't know	6/1/2020 8:53 AM
99	na	6/1/2020 8:33 AM
100	make sure facts were accurate	6/1/2020 7:58 AM

# Q56 Have you found PPE to be physically challenging?



ANSWER CHOICES	RESPONSES	
Yes	61.27%	87
No	38.03%	54
TOTAL		142

#	IF YES, IN WHAT WAYS?	DATE
1	Hard to see with N95 mask on more fatigued, Hard to view monitors during procedures (due to fogging of mask)	6/10/2020 3:48 PM
2	Hard to find, priced higher when found and not available in a timely manner.	6/10/2020 11:57 AM
3	Difficulty breathing	6/10/2020 9:44 AM
4	Doesn't always fit well. Hand sanitizer dissolves nitrile gloves. Masks break.	6/10/2020 8:28 AM
5	amount of it and need to reuse it and sometimes rash with length of time it is on but not critical	6/10/2020 8:24 AM
6	Impaired visual and touch sensitivity in physical exam elements. Increased heat sensation. Difficulty in talking/breathing through masks.	6/10/2020 7:03 AM
7	Hot, makes my face hard to read. I wear glasses and hearing aids. Some of the equipment dislodges them without my being readily aware	6/9/2020 6:51 PM
8	can't buy it as it was all "under regulation"	6/9/2020 5:54 PM
9	Slows me down to glove, sometimes hands are sticky from sweat, the masks are claustrophobic to one who does not usually use them.	6/9/2020 5:29 PM
10	N95s are so uncomfortable. I can't breathe through my nose through them, and they give me a headache	6/9/2020 12:34 PM
11	uncomfortable	6/9/2020 12:02 PM
12	Hard to breathe, hard to speak, hard to hear patients and staff	6/9/2020 11:31 AM
13	Hared to get uncomfortable	6/9/2020 10:51 AM
14	Hot; Limits movement. Limits evaluation of mental / emotional status via facial observation.	6/9/2020 10:36 AM
15	Probably because of my age and not being in the best of shape(!!) talking is exhausting!	6/9/2020 10:24 AM
16	Cannot obtain any	6/9/2020 10:15 AM
17	Masks uncomfortable Breathing more difficult	6/9/2020 10:08 AM
18	I wear aN95 mask with a surgical mask covering. By the end of the day, it makes me more tired than usual.	6/9/2020 9:55 AM
19	It is more difficult to breathe in an N95 as it is warm and makes your nose run.	6/9/2020 9:15 AM
20	uncomfortable to breathe others have a hard time hearing me speak with mask on.	6/9/2020 8:40 AM
21	It causes rashes on my face; everything takes much longer	6/9/2020 8:26 AM
22	Slows you down. Is uncomfortable. Can't see or hear as well. Makes interacting with patients more difficult, especially older people who can't hear so well in the first place	6/9/2020 8:05 AM
23	Difficult to operate in a PAPR, shortness of breath when operating with an N95 during long cases	6/9/2020 7:35 AM
24	we had to make our own isolation gowns and hand sanitizer	6/9/2020 7:32 AM
25	Too obstructing	6/9/2020 7:12 AM
26	Hard to breathe thru N95 mask for extended periods of time	6/9/2020 7:09 AM
27	cumbersome for communication with patients. negative effects on skin after lengthy time wearing	6/9/2020 7:05 AM
28	very very hard wear them.	6/9/2020 6:37 AM
29	face masks steam up my glasses and I can't see. We are also required to wear face shields when seeing patients and these steam up and I can't see at all, so I take the face shield off and have the patient sit 6 feet away. Not all patients comply with this. Also patient's do not wear their face masks and bandanas properly (don't cover their nose).	6/9/2020 6:20 AM
30	My allergies are a mess	6/9/2020 6:17 AM

31	my glasses fog and it is difficult for patients to understand me	6/9/2020 6:09 AM
32	Causes headaches with prolonged wearing. Mental fatigue in ensuring properly donned and	6/9/2020 6:08 AM
33	doffed  maskjs interfere with examinations	6/9/2020 6:06 AM
34	Not bad, but hard to wear N95 for long periods. But extremely grateful to have adequate supplies of PPE!!	6/9/2020 6:03 AM
35	It can be hot	6/9/2020 6:03 AM
36	Too hot to wear for any length of time	6/9/2020 6:01 AM
37	prices have increased	6/8/2020 9:48 PM
38	It is difficult to breath with allergies and asthma. Skin dryness with hand sanitizer and washing is also a problem	6/8/2020 9:18 PM
39	TIME CONSUMING TO PUT ON AND TAKE OFF PROPERLY	6/8/2020 7:46 PM
40	masks are uncomfortable. haven;'t found a shield that both works and enables me to see or examine patients	6/8/2020 7:18 PM
41	Masks are uncomfortable but necessary. Sometimes I just feel like I can't breathe.	6/8/2020 2:18 PM
42	Masks are uncomfortable	6/8/2020 12:09 PM
43	Can't breathe with the mask	6/8/2020 11:39 AM
44	time, energy devoted to research anxiety about patients, staff, staff's families are taknga physical toll	6/8/2020 9:32 AM
45	To obtain. Not reasonable to wear in psychiatry	6/8/2020 9:08 AM
46	Uncomfortable	6/8/2020 8:59 AM
47	Just unpleasant to wear	6/4/2020 6:39 PM
48	I want to wear a plastic face shield, but the glare created makes doing my job as a dermatologist difficult (so I do not wear one. I wear hard plastic lab googles instead). The only N95 masks I was able to get are too big for me, but better than nothing. Hard to wear one all day while talking, but I am doing it.	6/4/2020 1:05 PM
49	Glasses fog up, children are scared, skin get rubbed raw on top of ears, families cannot hear you through 2 masks, amount of time to don and doff between patients.	6/4/2020 5:20 AM
50	Can be hard to breathe; lenses fog up; hard to stay hydrated	6/3/2020 7:14 PM
51	Difficult to breathe wearing the mask, fogs over everyone's glasses (which is extrememly frustrating since I'm trying to check their vision with them on) and fogs over my microscope and phoropter.	6/3/2020 4:53 PM
52	fogs my glasses	6/3/2020 3:22 PM
53	It is stifling, hot, scares my pediatric patients, and makes everything more impersonal and slower. BUt I wear it!!	6/3/2020 1:56 PM
54	Uncomfortable to wear all day.	6/3/2020 1:11 PM
55	I can't see well through face shield, sweating on plastic gown, mask N-95 and even surgical mask difficult to breath well. On parking lot , poor lighting and pateitns difficult to check inside of teh car	6/3/2020 12:50 PM
56	increased fatigue, dry mouth, skin irritations, frequent headaches	6/3/2020 12:11 PM
57	difficulty breathing through the mask all day increases fatigue	6/3/2020 11:47 AM
58	no one can provide you spent all day calling the maryland manufactoring	6/2/2020 7:53 PM
59	Can't see ,can't breath ,hota pain in the a	6/2/2020 7:18 PM

61	don doff	6/2/2020 5:49 AM
62	Masks cause difficulty breathing	6/2/2020 4:27 AM
63	Face mask is hot	6/1/2020 7:59 PM
64	My ears hurt from ear loops, I have to tape my ears to not get sores on my ears. I have to talk much louder when wearing N95 mask. Wearing a face mask and a face shield when in a room with a patient make me want to get the visit done as soon as possible so I can take it off.	6/1/2020 7:47 PM
65	Lenses fog Difficult to talk Difficult to hear pts Patients cannot position their head properly in medical devices for testing due to masks - mask get hot & sweaty - feel lightheaded & get headaches sometimes wearing mask all day - difficult to look through microscope because shield/goggles fogplus hard to see into oculars	6/1/2020 6:19 PM
66	Wear for long duration in COVID19 patient rooms where we tend to overheat. When we doff our PPE we typically are drenched in sweat. Face shields fogging up during procedures.	6/1/2020 12:11 PM
67	Hard to breathe with a mask on all day	6/1/2020 11:57 AM
68	Hot to wear. Rubs on body. Hard to communicate with patients. Hard to get on and off safely in my office since the office was not planned around this. Hard to breathe through respirator. Faceshield causes headaches. Hard to examine ears through a face shield.	6/1/2020 11:35 AM
69	cumbersome to wear, see patients	6/1/2020 11:14 AM
70	uncomfortable, harder to breathe and speak	6/1/2020 10:57 AM
71	hot - and not enough of a supply	6/1/2020 10:10 AM
72	Not easily available and currently over priced	6/1/2020 9:53 AM
73	truthfully, I have not even started to use it yet	6/1/2020 8:53 AM
74	hard to breathe, hot, heavy, sweating, hard to hear	6/1/2020 8:33 AM
75	N95 are less comfortable, but it's not a problem. I don't have exposure that would require full PAPR etc.	6/1/2020 8:05 AM
76	facial pressure from masks.	6/1/2020 7:58 AM

## Q57 What is the most important thing you need in the immediate future?

Answered: 124 Skipped: 113

#	RESPONSES	DATE
1	BETTER Electronic & communication tools that are easier to use	6/11/2020 8:09 PM
2	Financial viability of my practice that it is worth continuing to practice medicine (I can't afford to work for nothing forever).	6/10/2020 3:48 PM
3	PPE and alcohol based/cleaning supplies	6/10/2020 11:57 AM
4	more grant from private insurances, not loans.	6/10/2020 10:22 AM
5	Increase patient load	6/10/2020 9:44 AM
6	Financial help and PPE access	6/10/2020 8:43 AM
7	Working Capital	6/10/2020 8:28 AM
8	enough supply of gowns over long term and n 95 masks	6/10/2020 8:24 AM
9	Decent PPE	6/10/2020 8:08 AM
10	Increased payment for visits to make practice viable, recognizing increased time and supplies for patient visits, as well as decreased demand for visits. This is not a short-term change.	6/10/2020 7:03 AM
11	Assistance with an increasing workload and nearly daily technology leaps	6/9/2020 6:51 PM
12	patient volume, means to keep revenue up	6/9/2020 5:54 PM
13	Proven treatment for the virus	6/9/2020 5:37 PM
14	I will need income when grants run out, I do not want layoffs, I have had spirited conversations with other doctors who furloughed and laid off employees.	6/9/2020 5:29 PM
15	Patients	6/9/2020 4:00 PM
16	continued updates re COVID19	6/9/2020 3:36 PM
17	better preparation of the state and counties when the next medical crisis occurs.	6/9/2020 2:42 PM
18	extending the PPP, otherwise we will be forced to close our practice by the end of the year and lay off 17 employees	6/9/2020 12:02 PM
19	PPE, designated location to be able to see sick patients with fever rather than sending them to urgent care	6/9/2020 11:46 AM
20	PPE	6/9/2020 11:45 AM
21	Vaccination against COVOD19	6/9/2020 11:31 AM
22	PPE-surgical masks, gowns	6/9/2020 10:51 AM
23	Easier access to supplies such as hypodermic needles and associated supplies.	6/9/2020 10:36 AM
24	continued supply of PPE access to resources for patients with socioeconomic challenges access to grants	6/9/2020 10:24 AM
25	Gowns	6/9/2020 10:15 AM
26	Increase payment for uninsured or underinsured patients	6/9/2020 10:14 AM
27	N95 mask	6/9/2020 10:12 AM
28	Vaccine	6/9/2020 10:08 AM
29	Easier testing. I have ordered through CRISP but I have no been able to access results. I am willing to test in my office, but have not been able to acquire testing materials.	6/9/2020 9:55 AM
30	Continued reimbursement for telehealth visits. Continued encouragement for patients to seek care	6/9/2020 9:27 AM
31	Guidelines that do not change day to day.	6/9/2020 9:15 AM
32	Clear safety guidelines for ambulatory primary care. I expect we need a higher level of PPE that is currently recommended	6/9/2020 9:07 AM

33	a vaccine for COVID!	6/9/2020 8:40 AM
34	CASH	6/9/2020 8:33 AM
35	Some rest, a vacation, the ability to go somewhere	6/9/2020 8:26 AM
36	A vaccine	6/9/2020 8:05 AM
37	Accurate, reliable information and advice. Help with supporting office staff salaries.	6/9/2020 7:54 AM
38	support from administration. Better staffing to inpatient units now and in the future (historically not a priority)	6/9/2020 7:46 AM
39	A miracle	6/9/2020 7:46 AM
40	Assurance that we will not be closed and can keep operating and seeing patients	6/9/2020 7:35 AM
41	face mask, isolation gowns and more covid-19 test test .case numbers will never be accurate until doctors have enough test to test in their office . Its the doctors in their offices that should be testing not the pharmacist	6/9/2020 7:32 AM
42	PPE	6/9/2020 7:30 AM
43	Clear reimbursement guidelines for teleheath. Increased reimbursement for pediatrics and mental health.	6/9/2020 7:23 AM
44	Patients returning	6/9/2020 7:23 AM
45	adequate PPE to see asymptomatic patients in person in the outpatient setting. Enforcing appropriate face covering wearing for staff who are within 6 feet of other staff.	6/9/2020 7:18 AM
46	Cash	6/9/2020 7:12 AM
47	Returning to previous patient volumes in the office and OR which is dependent on patients feeling confident that they can be safe coming to these places	6/9/2020 7:09 AM
48	Be sure we have enough PPE when the number of patients increase Better reimbursement to be able to cover costs with less visits	6/9/2020 7:07 AM
49	POS testing that is accurate and fast	6/9/2020 7:05 AM
50	financial assistance	6/9/2020 7:05 AM
51	gloves, masks, disinfective wipes	6/9/2020 7:05 AM
52	Money	6/9/2020 6:52 AM
53	PPE and telehealth payment parity at in office rates with ALL payors!	6/9/2020 6:49 AM
54	Practice loan without public disclosure	6/9/2020 6:45 AM
55	more testing when I go back to work in hospital	6/9/2020 6:37 AM
56	PPE	6/9/2020 6:37 AM
57	a break working 16 hrs per day constant stress no help not sustainable	6/9/2020 6:27 AM
58	Telemedicine visits can not reach the same code level and are therefore paid less than the visit in-person, but at least we are paid something. So, we need Continuation of equal payment for telemedicine payment from insurance companies, more money to pay salaries, re-evaluation of insurance quality plans since we are not able to jump thru those hoops when we can't get patients in the office.	6/9/2020 6:23 AM
59	Advocacy for continuance of reimbursement of telehealth and phone visits.	6/9/2020 6:20 AM
60	To live though the inevitable infection to take care of my patients and see my grandkids grow	6/9/2020 6:17 AM
61	Patients	6/9/2020 6:08 AM
62	Assurance about salary	6/9/2020 6:08 AM
63	Early COVID testing	6/9/2020 6:06 AM
	kindness	6/9/2020 6:06 AM

65	Continued adequate supplies of PPE	6/9/2020 6:03 AM
66	Reassurance that we can make it to next year and beyond.	6/9/2020 6:03 AM
67	Forgiveness of the loans and advance payments alluded to above	6/9/2020 6:01 AM
68	Stop the nonsense and reopen completely.	6/9/2020 5:51 AM
69	-	6/9/2020 5:47 AM
70	rapid testing.	6/8/2020 9:48 PM
71	PPE	6/8/2020 9:18 PM
72	COVID 19 VACCINE	6/8/2020 7:46 PM
73	funding	6/8/2020 7:18 PM
74	Either good treatment or vaccine for COVID19	6/8/2020 2:18 PM
75	Patients	6/8/2020 12:09 PM
76	Patients need to return! In person! It is extremely difficult to simultaneously run in person and telehealth visits.	6/8/2020 11:39 AM
77	n95 masks	6/8/2020 10:24 AM
78	Effective vaccines and therapy for COVID-19. My wife is high risk, and I need to keep her safe.	6/8/2020 10:13 AM
79	lots of large money grants to cover the office overhead and my salary until there is a vaccine to allow full opening of the economy and services	6/8/2020 9:36 AM
80	accurate information in order to plan	6/8/2020 9:32 AM
81	Good information	6/8/2020 9:08 AM
82	Allowing functioning health institutions to make recommendations Free of political influence	6/8/2020 8:59 AM
83	Liability protection similar to what was offered in NY and PA	6/8/2020 8:57 AM
84	Hmm. Better reimbursement for our hard work, I thjnk	6/4/2020 6:39 PM
85	More PPE and disinfecting wipes.	6/4/2020 1:05 PM
86	Gloves, Surface sanitizing agents, longer financial forbearance from landlord and additional financial support form gov't	6/4/2020 11:49 AM
87	Funding or we will need to lay off another provider in the next month.	6/4/2020 5:20 AM
88	Gowns	6/3/2020 8:05 PM
89	More N95 masks, and more surgical masks	6/3/2020 7:14 PM
90	People to come back to the office, both staff (who cannot come now because they do NOT have childcare - thank you very little Marc Elrich) and patients.	6/3/2020 4:53 PM
91	capturing lost income from cancelled elective imaging and procedures	6/3/2020 3:22 PM
92	A covid vaccine, and please continue the webinars . ALso , some of the big payers have played exceedingly dirty during this crisis: they are UNITED healthcare who sent us coding, then denied payment for telehealth, then had people who gave wrong information to slow down payment. NOw they are letting us know that Telehealth will not be covered in the near future. Clgna is right behind them . Medicaid, BCBS,TRicare, have all been very good with the exception of the self funded. SOmeone needs to look at this for us. Also, it is essential that we have a quicker test for COVID, since even 2-3 day turn around in the general population is a problem in opening up our offices more. We are now engineering patient flow with the guidance of the websites, but even that is not 100% without rapid testing which I am sure everyone knows but that is an answer to this question.	6/3/2020 1:56 PM
93	For sustainability of the private practice, we need to open fully ASAP, otherwise many private medical care office will close and patients and community will suffer most.	6/3/2020 1:36 PM

95	Testing for personnel. Other countries check healthcare personnel every 15 days. After that PPE	6/3/2020 12:50 PM
96	financial relief from the lack practice revenue	6/3/2020 12:11 PM
97	funding. better patient education	6/3/2020 11:47 AM
98	gowns, hand sanitizer	6/2/2020 7:53 PM
99	a VACCINE!!!!	6/2/2020 7:18 PM
100	Increased reimbursement for telehealth	6/2/2020 9:22 AM
101	Seeing patients as before	6/2/2020 8:01 AM
102	stability	6/2/2020 7:56 AM
103	FUNDING ALLOCATION TO HELP PHYSICIANS; GETTING ACCURATE INFORMATION ABOUT THE PANDEMIC.,	6/2/2020 7:16 AM
104	money	6/2/2020 5:49 AM
105	Financial support for individual physicians; mental health support/ breaks to avoid burnout; more PPE so we don't have to re-use	6/2/2020 4:27 AM
106	Accurate information during reopening about ongoing infection risks, continue emphasis on education for the public, support to continue tele-health	6/1/2020 11:02 PM
107	Financial assistance	6/1/2020 7:59 PM
108	Federal legislation that specifically targets non-hospital system owned primary care for assistance.	6/1/2020 7:47 PM
109	God's abiding grace	6/1/2020 7:28 PM
110	funding - our physician owners have not gotten paid since Mar 1 so that we can pay our staff	6/1/2020 7:16 PM
111	- Financial support from the government - our county just entered phase 1 today & pts are too afraid to come in - the 2 operating rooms I use are still not doing cases - too much overhead with too little revenue	6/1/2020 6:19 PM
112	PPE, disinfecting agents (lysol, etc.)	6/1/2020 1:13 PM
113	Secure appropriate PPE (not what CDC suggests as a response to supply chain and not science). I'm offended that all others in health care are getting hazard pay but critical care & ED physicians are not in Maryland.	6/1/2020 12:11 PM
114	We need access to more PPE supply.	6/1/2020 11:57 AM
115	Adequate PPE to open. I have a very limited supply.	6/1/2020 11:35 AM
116	Restore patient's confidence in the safety of the offices, health system	6/1/2020 11:14 AM
117	a vaccine, more PPE	6/1/2020 10:57 AM
118	PPE	6/1/2020 10:10 AM
119	Money to stay open	6/1/2020 10:00 AM
120	PPE	6/1/2020 9:53 AM
121	masks, sanitizer	6/1/2020 9:14 AM
122	to be able to decide whether I will be able to stay practicing	6/1/2020 8:53 AM
123	PPE assurance	6/1/2020 8:33 AM
124	increased reimbursement to help with additional overhead to re-open	6/1/2020 7:58 AM